NetComm®

NETCOMM VELOCITY™ SERIES

Wireless N150/N300 Router

USER GUIDE

Contents

Introduction

Get To Know Your Product

Introduction

Your NetComm Velocity™ Series Router

Congratulations on your purchase of a NetComm Velocity Series Wireless Router. This router is compliant with 802.11n offering speeds up to 6 times faster than standard 802.11g based routers while still being compatible with 802.11g & 802.11b devices. Velocity Series is not only a Wireless Access Point, but also doubles as a 4-port full-duplex Ethernet Switch that connects your wired-Ethernet devices together at incredible speeds.

With speeds of up to 300Mbps* the NetComm Velocity Series Wireless Router uses advanced MIMO (Multi-Input, Multi-Output) technology to transmit multiple steams of data in a single wireless channel giving you seamless access to multimedia content. Robust RF signal travels farther, eliminates dead spots and extends network range. For data protection and privacy, Velocity Series encodes all wireless transmissions with WEP, WPA, and WPA2 encryption.

With inbuilt DHCP Server & powerful SPI firewall Velocity Series protects your computers against intruders and most known Internet attacks but provides safe VPN pass-through. With incredible speed and QoS function of 802.11n, Velocity Series is ideal for media-centric applications like streaming video, gaming, and VoIP telephony allowing you to run multiple media-intense data streams through the network at the same time, with no degradation in performance.

Package Contents

1. Velocity Series Wireless N Router
2. 100V~240V Power Adapter
3. RJ45 LAN Cable
4. 2dBi 2.4GHz Dipole Antennas
5. Quick Install Guide
6. CD (User's Manual)

* NP803 has a peak theoretical speed of 150Mbps as set down by the IEEE DRAFT 2.0 802.11n standards. While the NP804n has a peak theoretical speed of 300Mbp. The different speeds are due to different antenna aray configurations.

Key Features

Features	Advantages
Incredible Data Rate up to 300Mbps**	Heavy data payloads such as MPEG video streaming
IEEE 802.11n Compliant and backward compatible with 802.11b/g	Fully Interoperable with IEEE 802.11b / IEEE 802.11g compliant devices with legacy protection
NP803n & NP804n - Four 10/100 Mbps Fast Switch Ports (Auto-Crossover)	Scalability, extend your network.
Firewall supports Virtual Server Mapping, DMZ, IP Filter, ICMP Blocking, SPI	Avoids the attacks of Hackers or Viruses from Internet
Support 802.1x Authenticator, 802.11i (WPA/WPA2, AES), VPN pass-through	Provide mutual authentication (Client and dynamic encryption keys to enhance security
WDS (Wireless Distribution System)	Enables the wireless interconnection of access points in an 802.11 network

** Theoretical wireless signal rate based on IEEE standard of 802.11b, g, n chipset used. Actual throughput may vary. Network conditions and environmental factors lower actual throughput rate. All specifications are subject to change without notice.

Placement

Position Your Router In The Optimum Location

Placement of your Router

Your wireless connection will be stronger the closer your connected device is to your Router. Your wireless connection and performance will degrade as the distance between your Router and connected devices increases. This may or may not be noticeable.

If you have concerns about your network's performance that might be related to range or obstruction factors, try moving the computer to a position between three to five meters from the Router in order to see if distance is the problem. If difficulties persist even at close range, please contact NetComm Technical Support.

Note: While some of the items listed below can affect network performance, they will not prohibit your wireless network from functioning; if you are concerned that your network is not operating at its maximum effectiveness, this checklist may help.

1. Router Placement

Place your Router, as close as possible to the centre of your wireless network devices. To achieve the best wireless network coverage for your "wireless clients" (i.e., computers enabled by NetComm Wireless USB Adapter, Laptop with Built-in Wireless, Wireless PDA / IPhone):

- Ensure that your Router's antennas are parallel to each other, and are positioned vertically (toward the ceiling). If your Router itself is positioned vertically, point the antennas in an upward direction as much as possible.
- In multi-storey homes, place the Router on a floor that is as close to the centre of the home as possible. This may mean placing the Router on an upper floor.
- Try not to place the Router near a cordless 2.4GHz phone.

2. Avoid Obstacles and Interference

Avoid placing your Router near devices that may emit radio "noise," such as microwave ovens. Dense objects that can inhibit wireless communication include:

- Refrigerators
- Washers and/or dryers
- Metal cabinets
- Large aquariums
- Metallic-based, UV-tinted windows

If your wireless signal seems weak in some spots, make sure that objects such as these are not blocking the signal's path (between your devices and Router).

3. Cordless Phones

If the performance of your wireless network is impaired after attending to the above issues, and you have a cordless phone:

- Try moving cordless phones away from your Router and your wireless-enabled computers.
- Unplug and remove the battery from any cordless phone that operates on the 2.4GHz band (check manufacturer's information). If this fixes the problem, your phone may be interfering.
- If your phone supports channel selection, change the channel on the phone to the farthest channel from your wireless network. For example, change the phone to channel 1 and move your Router to channel 11. See your phones user manual for detailed instructions.
- If necessary, consider switching to a 900MHz or 5GHz cordless phone.

4. Choose the "Quietest" Channel for your Wireless Network

In locations where homes or offices are close together, such as apartment buildings or office complexes, there may be wireless networks nearby that can conflict with yours.

Use the Site Survey capabilities found in the Wireless Utility of your wireless adapter to locate any other wireless networks that are available (see your wireless adapter's user manual), and move your Router and computers to a channel as far away from other networks as possible.

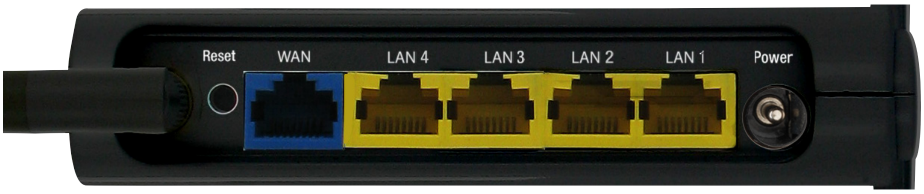
- Experiment with more than one of the available channels, in order to find the clearest connection and avoid interference from neighbouring cordless phones or other wireless devices.
- For NetComm wireless networking products, use the detailed Site Survey and wireless channel information included with your wireless network card. See your network card's user guide for more information.

These guidelines should allow you to cover the maximum possible area with your Router. Should you need to cover an even wider area, you should consider looking at building a hybrid network by combining your wireless network with a HomePlug Network. See NetComm website for more details on HomePlug products.

Product Layout

Description Of Your Device

Product Layout



The Router has been designed to be placed on a desktop. All of the cables exit from the rear of the Router for better organization. The display is easily visible on the FRONT of the Router to provide you with information about network activity and status. See below for explanation of each of the features.

Front LEDS		
POWER	⏻	Lights up when powered ON. Blinks on TEST/RESET
WLAN (Wireless LAN)	📶	Lights up when WLAN is enabled. Blinks on traffic
LAN PORT ACTIVITY	🖧	Blinks on traffic for specific LAN PORT
WAN	www	Lights up when WAN connection established.
Rear Ports		
Reset		Click this button to restart the system, or Press this button and hold for 10 seconds to reset to factory defaults.
WAN		Wide Area Network(WAN) port
LAN1 ~ 4		Local Area Network (LAN) ports 1 to 4
POWER		Power connector, connects to DC 12V Power Adapter

Connecting and Configuring your Router

Begin Using Your Product

Connecting and Configuring your Router

Network + System Requirements

To begin using the Velocity Series, make sure you meet the following as minimum requirements:

- PC/Notebook.
- Operating System – Microsoft Windows 98SE/ME/XP/2000/VISTA/7
- 1 Free Ethernet port on PC/Notebook.
- WiFi card/USB dongle (802.11 a/b/g/n) – optional.
- External xDSL (ADSL) or Cable modem with an Ethernet port (RJ-45).
- PC with a Web-Browser (Internet Explorer, Safari, Firefox, Opera etc.)

Modem Requirements

Your cable or DSL modem must be equipped with an RJ45 Ethernet port. Many modems have both an RJ45 Ethernet port and a USB connection. If you have a modem with both Ethernet and USB, and are using the USB connection at this time, you will be instructed to use the RJ45 Ethernet port during the installation procedure. If your modem has only a USB port, you can request a different type of modem from your ISP, or you can purchase a modem that has an RJ45 Ethernet port on it.

Connecting your Router

A Attach your antennas. Place your router next to your modem. Unplug your modem’s power cord.

B Locate the networking cable that connects your modem and computer. Unplug that cable from your modem, and plug it into any LAN port on the back of the Velocity Series Router.

C Find your new networking cable (included in the box with your Velocity series Router) and connect it to the WAN port on the back of the Velocity Series Router. Connect the other end to your modem’s LAN Port.

D Plug in your modem’s power cord. Wait 60 seconds for the modem to start up. Plug the Velocity Series Router’s power supply into the power socket on the back. Plug the other end into the wall outlet. Turn on the power outlet.

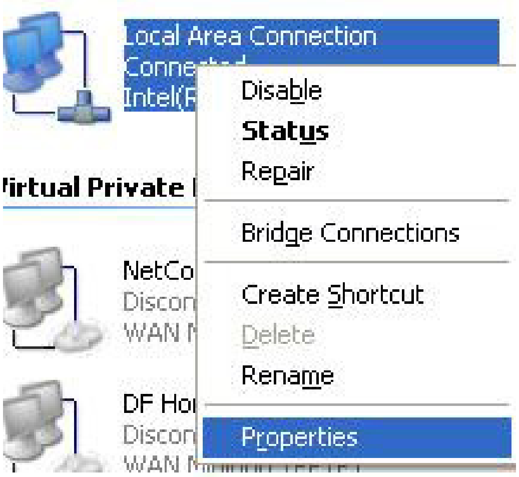
E Wait 20 seconds for the Router to start up. Look at the display on the front of the Router. Make sure the “Power”, “LAN” and “WAN” icons are lit up in blue. If they are not, recheck your connections.

Configuring your Router

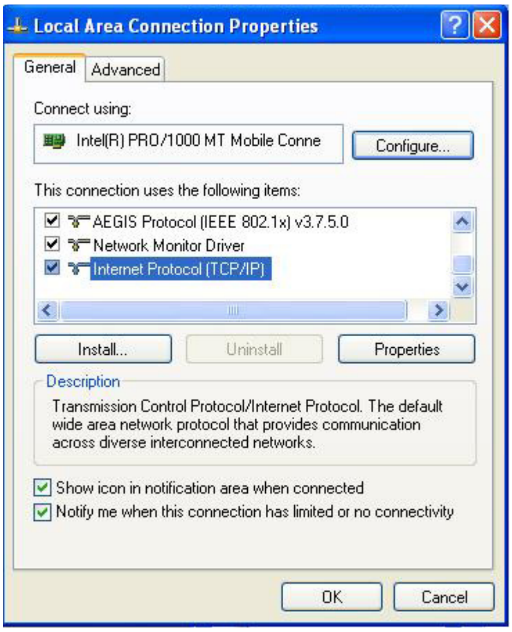
PC Network Adapter setup (Windows XP)

Set your network adapter to obtain an IP Address automaticly (See section on PC Network Adapter setup in this manual for details)

- Click on [Start Menu] > select [Control panel] > select [Network Connections]
- Select [Local Area Connection]) icon > select [properties]



- Select [Internet Protocol (TCP/IP)] > Click [Properties]



Connect using:

Intel(R) PRO/1000 MT Mobile Conne

This connection uses the following items:

☑ AEGIS Protocol (IEEE 802.1x) v3.7.5.0

☑ Network Monitor Driver

☑ Internet Protocol (TCP/IP)

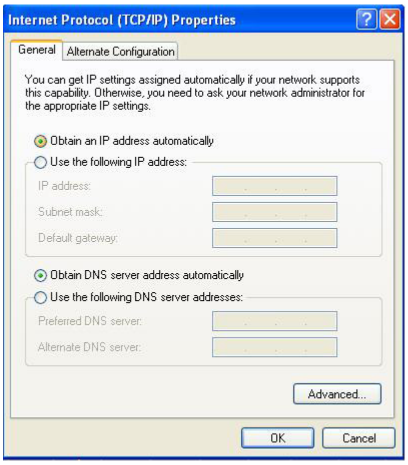
Description

Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.

☑ Show icon in notification area when connected

☑ Notify me when this connection has limited or no connectivity

- Select the [General] tab
- Please select both
  - Obtain an IP address automatically
  - Obtain DNS server address automatically



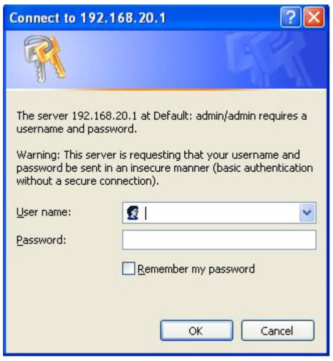
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

● Obtain an IP address automatically
○ Use the following IP address:
IP address:
Subnet mask:
Default gateway:

● Obtain DNS server address automatically
○ Use the following DNS server addresses:
Preferred DNS server:
Alternate DNS server:

Setting up your Router

- Open a web browser (Internet Explorer, Firefox, etc)
- Type http://192.168.20.1 into the web browser address bar. The below screen will appear.



The server 192.168.20.1 at Default: admin/admin requires a username and password.

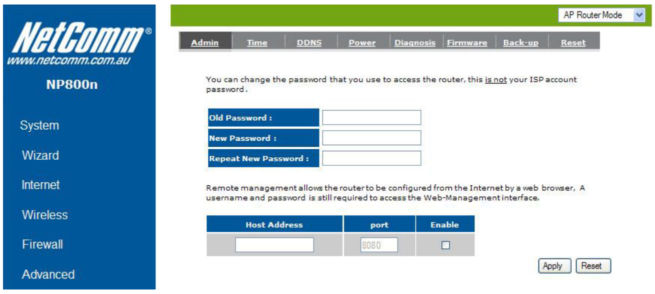
Warning: This server is requesting that your username and password be sent in an insecure manner (basic authentication without a secure connection).

User name:
Password:
□ Remember my password

Type in the default:-

User name **admin**
Password **admin**

Then Click <OK>.



You can change the password that you use to access the router, this is not your ISP account password.

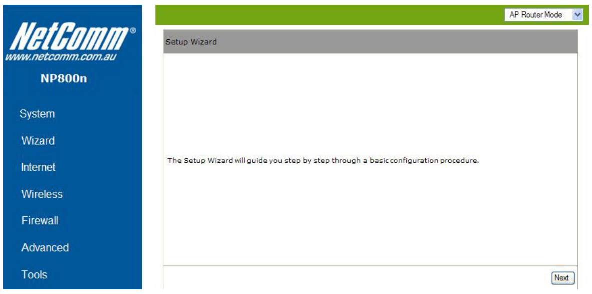
Old Password :
New Password :
Repeat New Password :

Remote management allows the router to be configured from the Internet by a web browser, A username and password is still required to access the Web-Management interface.

Host Address	port	Enable
	8080	□

You are now logged into the router. Select Wizard from the menu on the left hand side

Click <Next> to Start the wizard

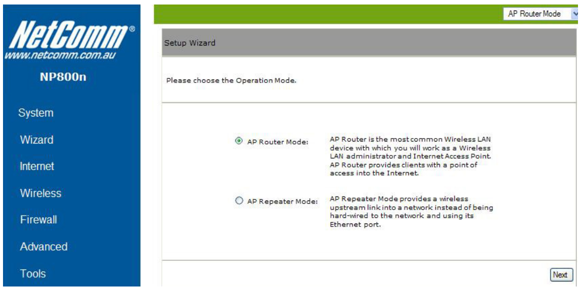


Setup Wizard

The Setup Wizard will guide you step by step through a basic configuration procedure.

The most common of all connections is AP Router Mode. Select this.

For details on AP Repeater Mode see Repeater mode section in this manual.



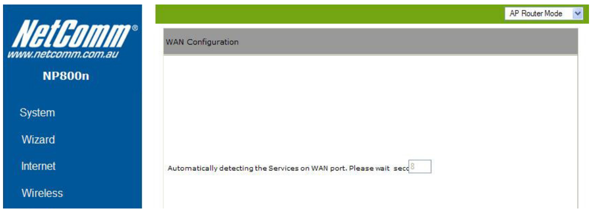
Setup Wizard

Please choose the Operation Mode.

● AP Router Mode: AP Router is the most common Wireless LAN device with which you will work as a Wireless LAN administrator and Internet Access Point. AP Router provides clients with a point of access into the Internet.

○ AP Repeater Mode: AP Repeater Mode provides a wireless upstream link into a network instead of being hard-wired to the network and using its Ethernet port.

Please wait while your Velocity Series router detects your network settings.

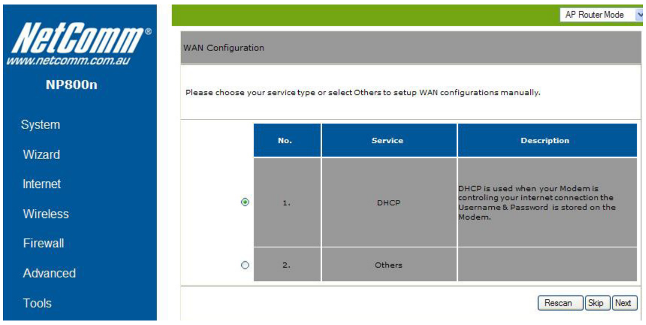


WAN Configuration

Automatically detecting the Services on WAN port. Please wait secc 8

For most connections the following options will appear. DHCP is used if you have an existing modem setup with your ISP Username and Password.

Advanced users Note: If you Bridge your modem you will get a PPPoE option this will then prompt you for ISP Username and Password.

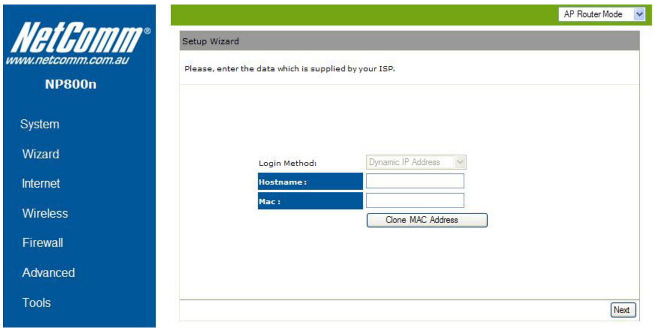


WAN Configuration

Please choose your service type or select Others to setup WAN configurations manually.

	No.	Service	Description
●	1.	DHCP	DHCP is used when your Modem is controling your Internet connection the Username & Password is stored on the Modem.
○	2.	Others	

Click <Next> unless you are told by Your ISP to clone your MAC address



Setup Wizard

Please, enter the data which is supplied by your ISP.

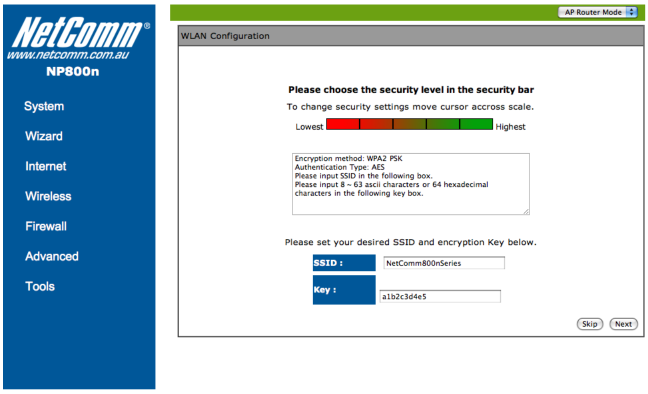
Login Method: Dynamic IP Address

Hostname :

Mac :

To set up your wireless security, hover your mouse over the security bar. The window will tell you what level you have selected. You will then need to set your "SSID", this is the name of your wireless network. You can use any name. You will then need to select a "Key".

The Key is your security number (you will need to remember this as you will need to enter this when wirelessly connecting to your network. Click <Next> to proceed.



WLAN Configuration

Please choose the security level in the security bar

To change security settings move cursor accross scale.

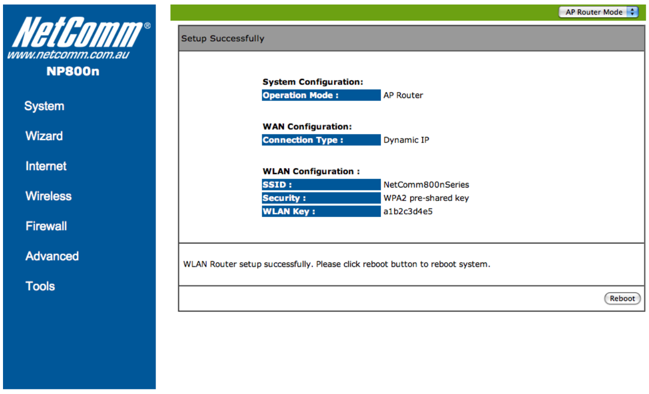
Encryption method: WPA2 PSK
Authentication Type: AES
Please input SSID in the following box.
Please input 8 ~ 63 ascii characters or 64 hexadecimal characters in the following key box.

Please set your desired SSID and encryption Key below.

SSID : NetComm800nSeries

Key : a1b2c3d4e5

To apply the entire configuration, click <Reboot>.



Setup Successfully

System Configuration:

Operation Mode : AP Router

WAN Configuration:

Connection Type : Dynamic IP

WLAN Configuration :

SSID : NetComm800nSeries

Security : WPA2 pre-shared key

WLAN Key : a1b2c3d4e5

WLAN Router setup successfully. Please click reboot button to reboot system.

Advanced Features (AP/Router Mode)

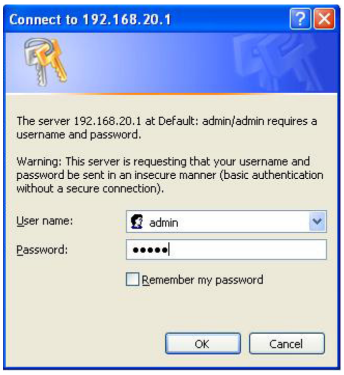
High Level Configuration Options

AP Router Mode – Advanced Features

Velocity Series uses web-interface for configuration to be accessed through your web browser, such as Internet Explorer or Netscape Communicator.

Login Procedure

1. Openyour browser (e.g. Internet Explorer).
2. Type http://192.168.20.1 in address bar and hit [Enter] button on your keyboard.



The server 192.168.20.1 at Default: admin/admin requires a username and password.

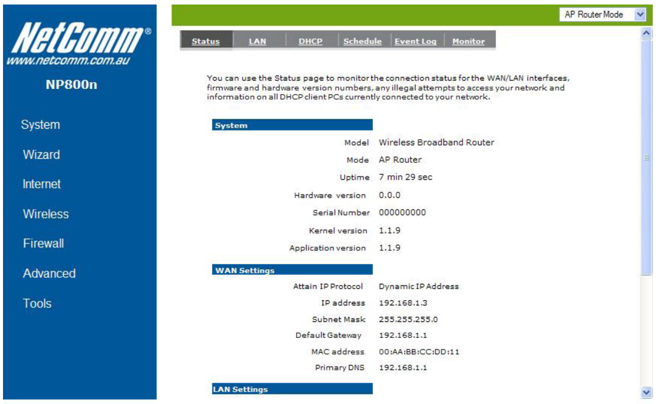
Warning: This server is requesting that your username and password be sent in an insecure manner (basic authentication without a secure connection).

User name: admin

Password: •••••

□ Remember my password

3. Type “admin” as both the username and password and Click <OK> to navigate into Velocity Series configuration home page.
4. You will see the home page of Velocity Series as follows.



You can use the Status page to monitor the connection status for the WAN/LAN interfaces, firmware and hardware version numbers, any illegal attempts to access your network and information on all DHCP client PCs currently connected to your network.

System	
Model	Wireless Broadband Router
Mode	AP Router
Uptime	7 min 29 sec
Hardware version	0.0.0
Serial Number	000000000
Kernel version	1.1.9
Application version	1.1.9

WAN Settings	
Attain IP Protocol	Dynamic IP Address
IP address	192.168.1.3
Subnet Mask	255.255.255.0
Default Gateway	192.168.1.1
MAC address	00:AA:BB:CC:DD:11
Primary DNS	192.168.1.1

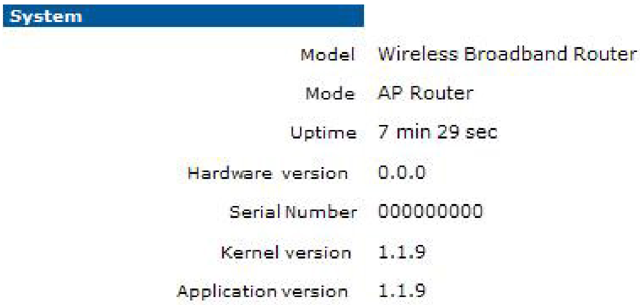
LAN Settings

System

Status

This page allows you to monitor the current status of your router.

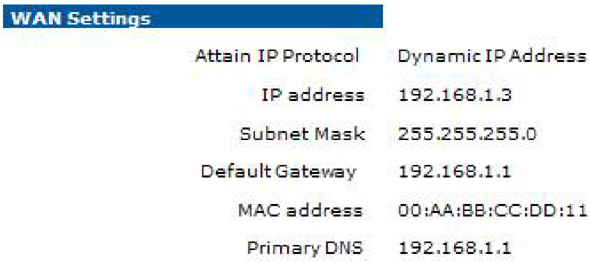
System



System	
Model	Wireless Broadband Router
Mode	AP Router
Uptime	7 min 29 sec
Hardware version	0.0.0
Serial Number	000000000
Kernel version	1.1.9
Application version	1.1.9

You can see the UP time, hardware information, serial number as well as firmware version information.

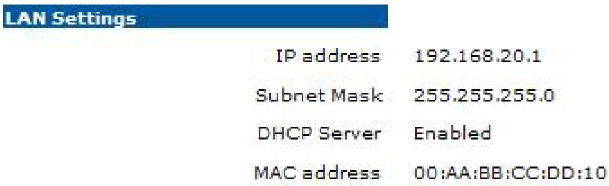
WAN Settings



WAN Settings	
Attain IP Protocol	Dynamic IP Address
IP address	192.168.1.3
Subnet Mask	255.255.255.0
Default Gateway	192.168.1.1
MAC address	00:AA:BB:CC:DD:11
Primary DNS	192.168.1.1

This section displays whether the WAN port is connected to a Cable/DSL connection. It also displays the router's WAN IP address, Subnet Mask, and ISP Gateway as well as MAC address, the Primary DNS.

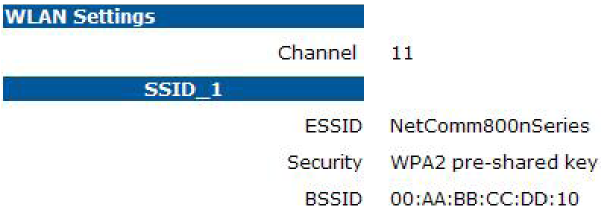
LAN Settings



LAN Settings	
IP address	192.168.20.1
Subnet Mask	255.255.255.0
DHCP Server	Enabled
MAC address	00:AA:BB:CC:DD:10

This section displays the Broadband router LAN port's current information. It also shows whether the DHCP Server function is enabled / disabled.

WLAN Settings



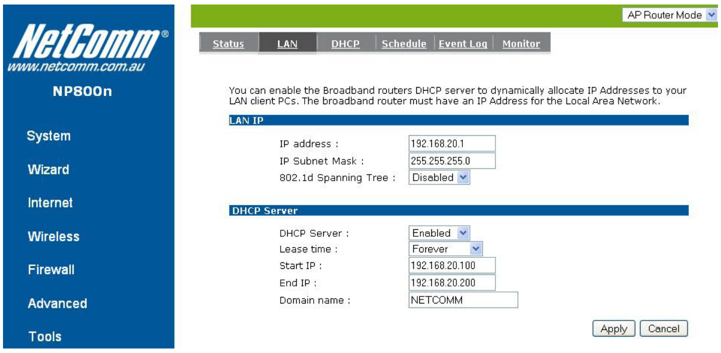
WLAN Settings	
Channel	11
SSID_1	
ESSID	NetComm800nSeries
Security	WPA2 pre-shared key
BSSID	00:AA:BB:CC:DD:10

This section displays the current WLAN configuration settings you've configured in the Wizard / Basic Settings / Wireless Settings section. Wireless configuration details such as SSID, Security settings, BSSID, Channel number, mode of operation are briefly shown.

LAN

The LAN Tab reveals LAN settings which can be altered. If you are an entry level user, try accessing a website from your browser. If you can access a website without a glitch, just do not change any of these settings.

Click <Apply> at the bottom of this screen to save the changed configurations.



You can enable the Broadband routers DHCP server to dynamically allocate IP Addresses to your LAN client PCs. The broadband router must have an IP Address for the Local Area Network.

LAN IP

IP address : 192.168.20.1
IP Subnet Mask : 255.255.255.0
802.1d Spanning Tree : Disabled

DHCP Server

DHCP Server : Enabled
Lease time : Forever
Start IP : 192.168.20.100
End IP : 192.168.20.200
Domain name : NETCOMM

LAN IP

IP address: 192.168.20.1. It is the router's LAN IP address (Your LAN clients default gateway IP address). It can be changed based on your own choice.

IP Subnet Mask: 255.255.255.0 Specify a Subnet Mask for your LAN segment.

802.1d Spanning Tree: This is disabled by default. If 802.1d Spanning Tree function is enabled, this router will use the spanning tree protocol to prevent network loops.

DHCP Server

DHCP Server: This will enable or disable the Dynamic Pool setting..

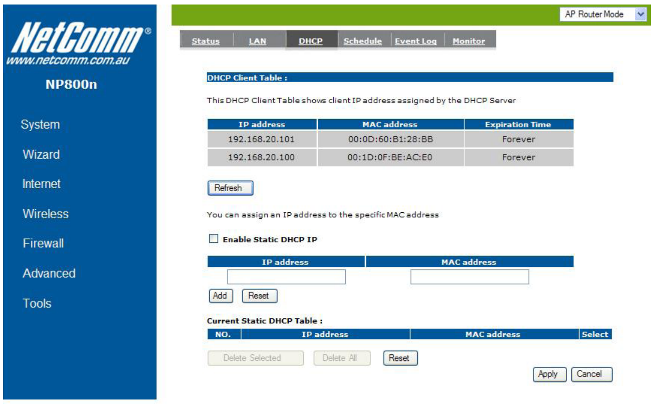
Lease time: This is the lease time of each assigned IP address.

Start IP: This will be the beginning of the pool of IP addresses available for client devices.

End IP: This will be the end of the pool of IP addresses available for client devices.

Domain name: The Domain Name for the existing or customized network.

DHCP



DHCP Client Table :

This DHCP Client Table shows client IP address assigned by the DHCP Server

IP address	MAC address	Expiration Time
192.168.20.101	00:0D:60:B1:28:BB	Forever
192.168.20.100	00:1D:0F:BE:AC:E0	Forever

You can assign an IP address to the specific MAC address

□ Enable Static DHCP IP

IP address	MAC address

Current Static DHCP Table :

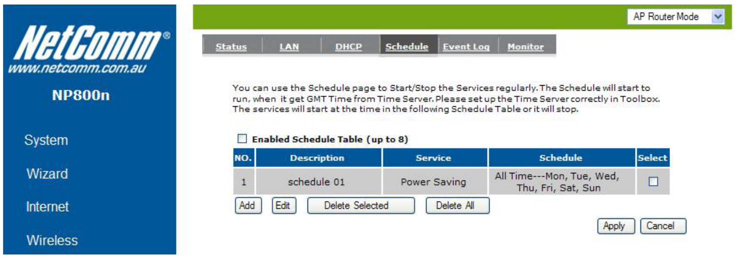
NO.	IP address	MAC address	Select

View the current LAN clients which are assigned with an IP Address by the DHCP-server. This page shows all DHCP clients (LAN PCs) currently connected to your network. The table shows the assigned IP address, MAC address and expiration time for each DHCP leased client. Use the <Refresh> button to update the available information.

You can check “Enable Static DHCP IP“. It is possible to add more static DHCP IPs. They are listed in the table “Current Static DHCP Table“. IP address can be deleted at will from the table.

Click <Apply> button to save the changed configuration.

Schedule



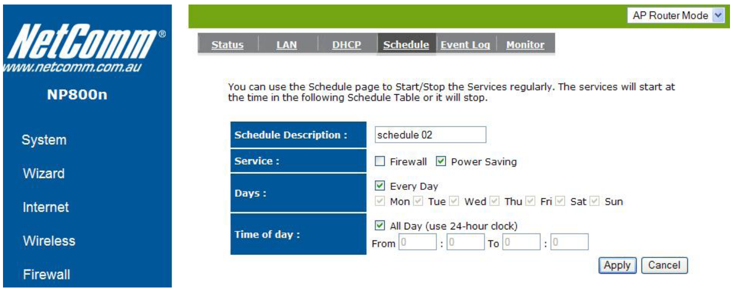
You can use the Schedule page to Start/Stop the Services regularly. The Schedule will start to run, when it get GMT Time from Time Server. Please set up the Time Server correctly in Toolbox. The services will start at the time in the following Schedule Table or it will stop.

□ Enabled Schedule Table (up to 8)

NO.	Description	Service	Schedule	Select
1	schedule 01	Power Saving	All Time---Mon, Tue, Wed, Thu, Fri, Sat, Sun	□

This page allows user to set up schedule function for Firewall and Power Saving.

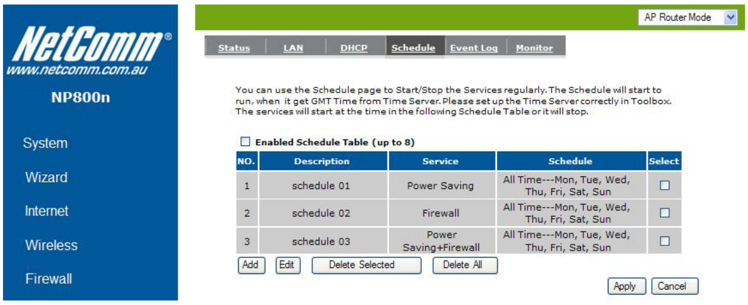
Add schedule, edit schedule options to allow configuration of firewall and power savings services. Fill in the schedule and select type of service. Click <Apply> to implement those settings.



You can use the Schedule page to Start/Stop the Services regularly. The services will start at the time in the following Schedule Table or it will stop.

Schedule Description :	schedule 02
Service :	□ Firewall ☑ Power Saving
Days :	☑ Every Day ☑ Mon ☑ Tue ☑ Wed ☑ Thu ☑ Fri ☑ Sat ☑ Sun
Time of day :	☑ All Day (use 24-hour clock) From 0 : 0 To 0 : 0

The schedule table lists the pre-schedule service-runs. You can select any of them using the check box.

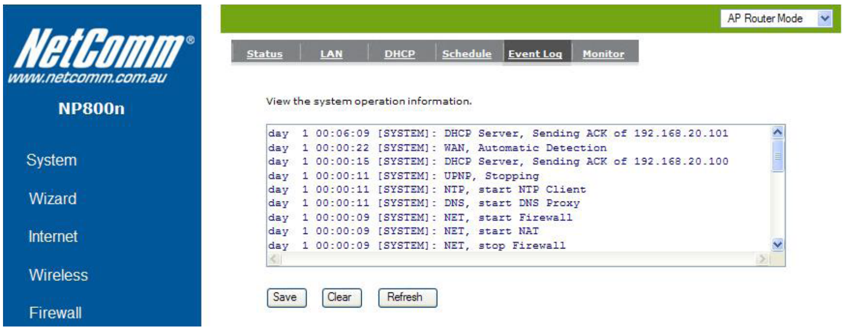


You can use the Schedule page to Start/Stop the Services regularly. The Schedule will start to run, when it get GMT Time from Time Server. Please set up the Time Server correctly in Toolbox. The services will start at the time in the following Schedule Table or it will stop.

□ Enabled Schedule Table (up to 8)

NO.	Description	Service	Schedule	Select
1	schedule 01	Power Saving	All Time---Mon, Tue, Wed, Thu, Fri, Sat, Sun	□
2	schedule 02	Firewall	All Time---Mon, Tue, Wed, Thu, Fri, Sat, Sun	□
3	schedule 03	Power Saving+Firewall	All Time---Mon, Tue, Wed, Thu, Fri, Sat, Sun	□

Event Log

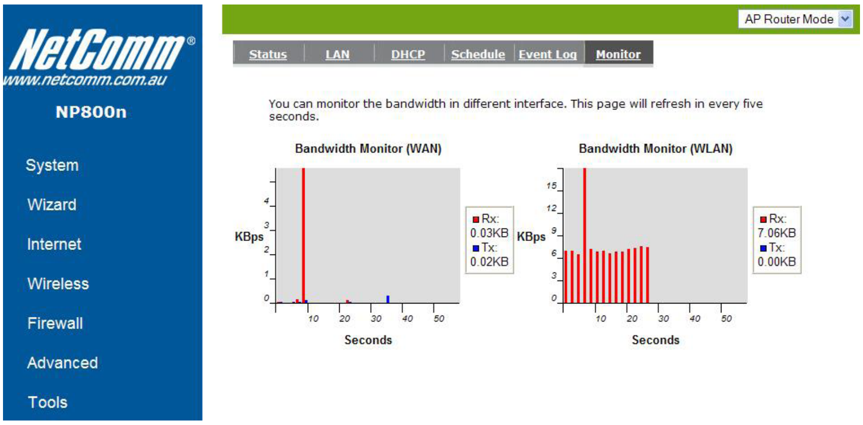


View the system operation information.

```
day  1 00:06:09 [SYSTEM]: DHCP Server, Sending ACK of 192.168.20.101
day  1 00:00:22 [SYSTEM]: WAN, Automatic Detection
day  1 00:00:15 [SYSTEM]: DHCP Server, Sending ACK of 192.168.20.100
day  1 00:00:11 [SYSTEM]: UPNP, Stopping
day  1 00:00:11 [SYSTEM]: NTP, start NTP Client
day  1 00:00:11 [SYSTEM]: DNS, start DNS Proxy
day  1 00:00:09 [SYSTEM]: NET, start Firewall
day  1 00:00:09 [SYSTEM]: NET, start NAT
day  1 00:00:09 [SYSTEM]: NET, stop Firewall
```

View operation event log. This page shows the current system log of the Broadband router. It displays any event occurred after system start up. At the bottom of the page, the system log can be saved <Save> to a local file for further processing or the system log can be cleared <Clear> or it can be refreshed <Refresh> to get the most updated information. When the system is powered down, the system log will disappear if not saved to a local file.

Monitor

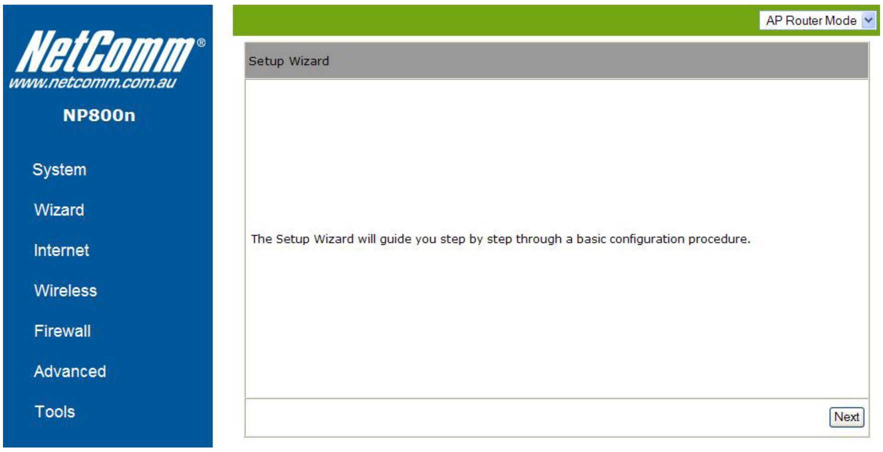


You can monitor the bandwidth in different interface. This page will refresh in every five seconds.

Show histogram for network connection on WAN, LAN & WLAN. Auto refresh keeps information updated frequently.

Wizard

Click Wizard to configure the Broadband Router. Setup wizard will now be displayed; check that the modem is connected and click <Next>.

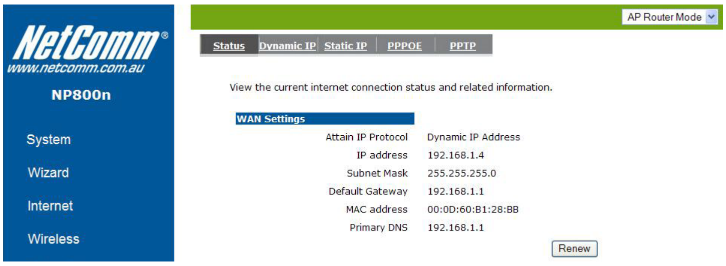


Setup Wizard

The Setup Wizard will guide you step by step through a basic configuration procedure.

Internet

Status

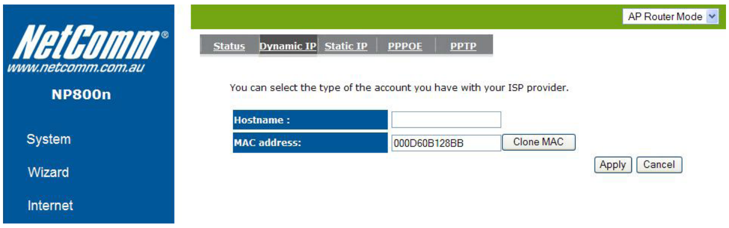


View the current internet connection status and related information.

WAN Settings	
Attain IP Protocol	Dynamic IP Address
IP address	192.168.1.4
Subnet Mask	255.255.255.0
Default Gateway	192.168.1.1
MAC address	00:0D:60:B1:28:BB
Primary DNS	192.168.1.1

This page shows the current Internet connection type and status

Dynamic IP



You can select the type of the account you have with your ISP provider.

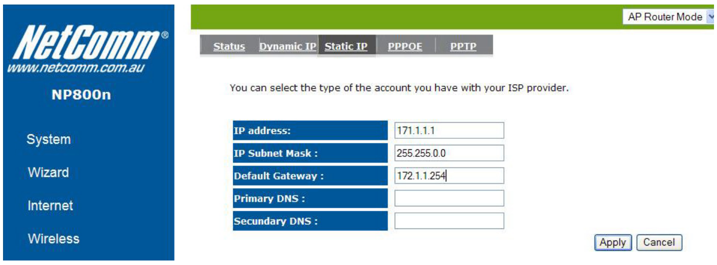
Hostname :	
MAC address:	000D60B128BB

Use the MAC address when registering for Internet service, and do not change it unless required by your ISP. If your ISP used the MAC address of the Ethernet card as an identifier, connect only the PC with the registered MAC address to the broadband router and click the <Clone MAC> button. This will replace the current MAC address with the already registered Ethernet card MAC address

Host Name: This is optional.

MAC address: The default value is set to the WAN’s physical interface of the broadband router.

Static IP

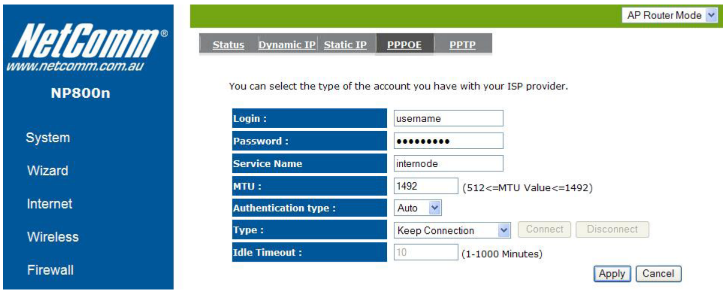


You can select the type of the account you have with your ISP provider.

IP address:	171.1.1.1
IP Subnet Mask :	255.255.0.0
Default Gateway :	172.1.1.254
Primary DNS :	
Secundary DNS :	

If your ISP Provider has assigned a fixed IP address, enter the assigned IP address, Subnet mask, Default Gateway IP address, and Primary DNS of your ISP provider.

Point-to-Point over Ethernet Protocol (PPPoE)



You can select the type of the account you have with your ISP provider.

Login :	username
Password :	•••••••••
Service Name	internode
MTU :	1492 (512<=MTU Value<=1492)
Authentication type :	Auto
Type :	Keep Connection
Idle Timeout :	10 (1-1000 Minutes)

Login / Password: Enter the PPPoE username and password assigned by your ISP Provider.

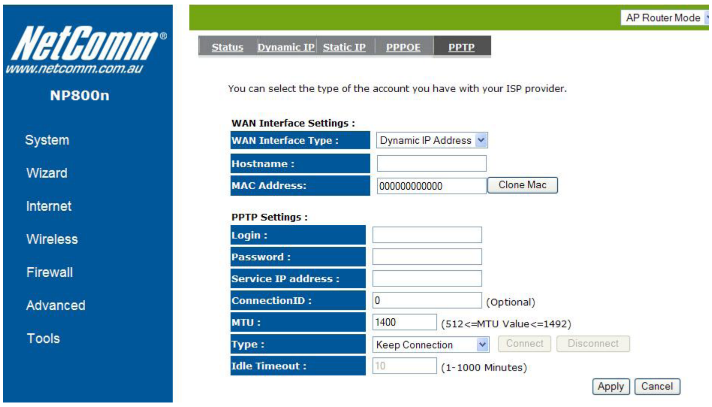
Service Name: This is normally optional.

Maximum Transmission Unit (MTU): This is the maximum size of the packets.

Type: Enable the Auto-reconnect option to automatically re-establish the connection when an application attempts to access the Internet again.

Idle Timeout: This is a maximum period of time for which the Internet connection is maintained during inactivity. If the connection is inactive for longer than the Maximum Idle Time, it will be dropped.

Point-to-Point Tunneling Protocol (PPTP)



You can select the type of the account you have with your ISP provider.

WAN Interface Settings :

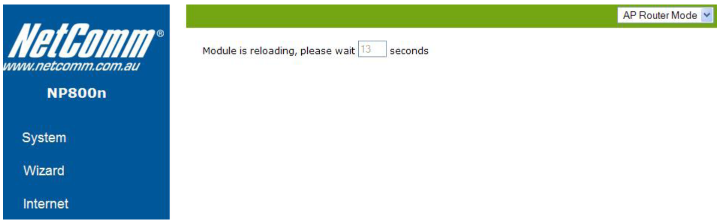
WAN Interface Type :	Dynamic IP Address
Hostname :	
MAC Address:	000000000000

PPTP Settings :

Login :	
Password :	
Service IP address :	
ConnectionID :	0 (Optional)
MTU :	1400 (512<=MTU Value<=1492)
Type :	Keep Connection
Idle Timeout :	10 (1-1000 Minutes)

PPTP allows the secure connection over the Internet by simply dialing in a local point provided by your ISP provider. The following screen allows client PCs to establish a normal PPTP session and provides hassle-free configuration of the PPTP client on each client PC.

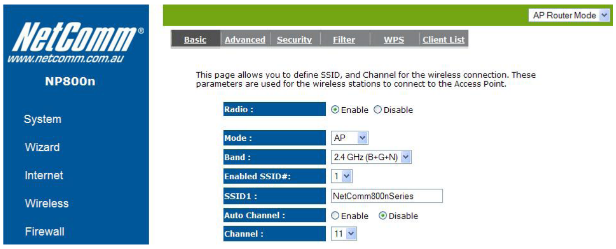
Click <Apply> to save configuration and connect to ISP provider.



Module is reloading, please wait 13 seconds

Wireless Settings

Basic



This page allows you to define SSID, and Channel for the wireless connection. These parameters are used for the wireless stations to connect to the Access Point.

Radio :	● Enable ○ Disable
Mode :	AP
Band :	2.4 GHz (B+G+N)
Enabled SSID#:	1
SSID1 :	NetComm800nSeries
Auto Channel :	○ Enable ● Disable
Channel :	11

In basic setting page, you can set wireless Radio, Mode, Band, SSID, and Channel.

Radio: You can turn on/off wireless radio. If wireless Radio is off, you cannot associate with AP through wireless.

Mode: In this device, we support three operation modes which are AP router, AP route with WDS (see below), and repeater. If you choose AP Router Mode, you can select AP or WDS function in the drop-down menu.

Band: You can select the wireless standards running on your network environment.

- 2.4 GHz(B): If all your clients are 802.11b, select this one.
- 2.4 GHz(N): If all your clients are 802.11n, select this one.
- 2.4 GHz(B+G): Either an 802.11b or an 802.11g wireless devices are in your environment.
- 2.4 GHz(G): If all your clients are 802.11g, select this one.
- 2.4 GHz(B+G+N): Either 802.11b, 802.11g, or 802.11n wireless devices are in your environment.

Enable SSID: This device supports up to 4 SSIDs. Select the number you would like to use in your network.

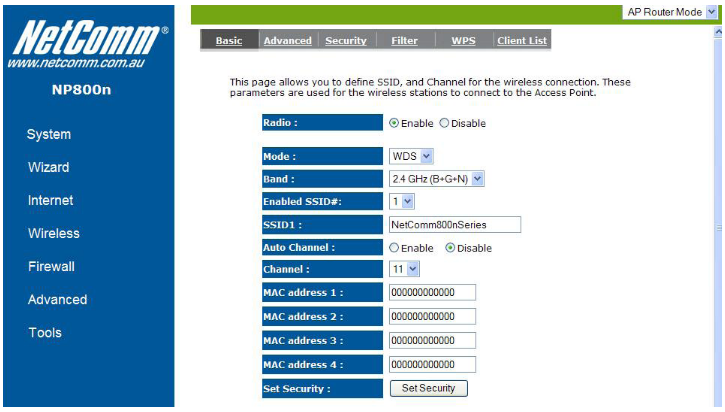
SSID1~4: SSID is the name of your wireless network. Use a unique name to identify this wireless device in the Wireless LAN. It is case sensitive and up to 32 characters. You should change the default SSID for added security.

Auto Channel: Device will search all valid channels, then decide a most clean channel and change to this channel if you enable this function. Depend on this function enable or not, you will see different item below Auto Channel.

Channel: If Auto Channel is disabled, choose a static channel, AP will use this to communicate with other clients.

Check Channel Time: If Auto Channel is enabled, you can choose a period from the drop-down menu. AP will change to a clean channel periodically.

WDS with AP Router



This page allows you to define SSID, and Channel for the wireless connection. These parameters are used for the wireless stations to connect to the Access Point.

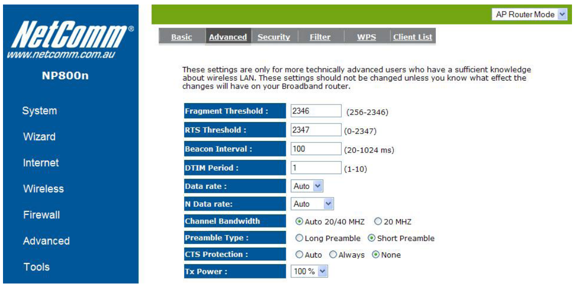
Radio :	● Enable ○ Disable
Mode :	WDS
Band :	2.4 GHz (B+G+N)
Enabled SSID#:	1
SSID1 :	NetComm800nSeries
Auto Channel :	○ Enable ● Disable
Channel :	11
MAC address 1 :	000000000000
MAC address 2 :	000000000000
MAC address 3 :	000000000000
MAC address 4 :	000000000000
Set Security :	Set Security

Wireless Distribution System, a system that enables the wireless interconnection of access point, allows a wireless network to be expanded using multiple access points without a wired backbone to link them. Each WDS AP need to be set as same channel and encryption type.

MAC address 1~4: Please enter the MAC address of the neighboring APs that participates in WDS, we support 4 devices now.

Set Security: WDS Security depends on your AP security settings. Note: it does not support mixed mode such as WPA-PSK/WPA2-PSK Mixed mode.

Advanced



These settings are only for more technically advanced users who have a sufficient knowledge about wireless LAN. These settings should not be changed unless you know what effect the changes will have on your Broadband router.

Fragment Threshold :	2346	(256-2346)
RTS Threshold :	2347	(0-2347)
Beacon Interval :	100	(20-1024 ms)
DTIM Period :	1	(1-10)
Data rate :	Auto	
N Data rate:	Auto	
Channel Bandwidth	● Auto 20/40 MHZ ○ 20 MHZ	
Preamble Type :	○ Long Preamble ● Short Preamble	
CTS Protection :	○ Auto ○ Always ● None	
Tx Power :	100 %	

This tab allows you to set the advanced wireless options. You should not change these parameters unless you know what effect the changes will have on the router.

Fragment Threshold: This specifies the maximum size of a packet during the fragmentation of data to be transmitted. If you set this value too low, it will result in bad performance.

RTS Threshold: When the packet size is smaller than the RTS threshold, the wireless router will not use the RTS/CTS mechanism to send this packet.

Beacon Interval: Interval of time the wireless router broadcasts a beacon, used to synchronize the wireless network.

DTIM Period: Enter a value between 1 and 255 for the Delivery Traffic Indication Message (DTIM). A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages

Data Rate: The “Data Rate” is the rate that this access point uses to transmit data packets. The access point will use the highest possible selected transmission rate to transmit the data packets.

N Data Rate: The “Data Rate” is the rate that this access point uses to transmit data packets for N compliant wireless nodes.

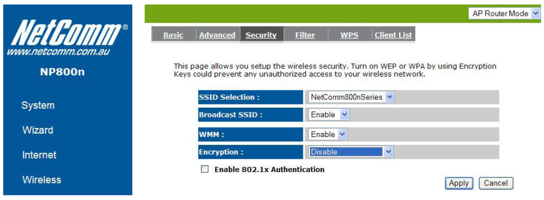
Channel Bandwidth: This is the range of frequencies that will be used.

Preamble Type: The “Long Preamble” can provide better wireless LAN compatibility while the “Short Preamble” can provide better wireless LAN performance.

CTS Protection: It is recommended to enable the protection mechanism. This mechanism can decrease the rate of data collision between 802.11b and 802.11g wireless stations. When the protection mode is enabled, the throughput of the AP will be a little lower due to a lot of frame-network that is transmitted.

TX Power: This can be set to a bare minimum or maximum power.

Security



This page allows you setup the wireless security. Turn on WEP or WPA by using Encryption Keys could prevent any unauthorized access to your wireless network.

SSID Selection :	NetComm800nSeries
Broadcast SSID :	Enable
WMM :	Enable
Encryption :	Disable

□ Enable 802.1x Authentication

This Access Point provides complete wireless LAN security functions, included are WEP, IEEE 802.1x, IEEE 802.1x with WEP, WPA with pre-shared key and WPA with RADIUS. With these security functions, you can prevent your wireless LAN from illegal access. Please make sure your wireless stations use the same security function, and are setup with the same security key.

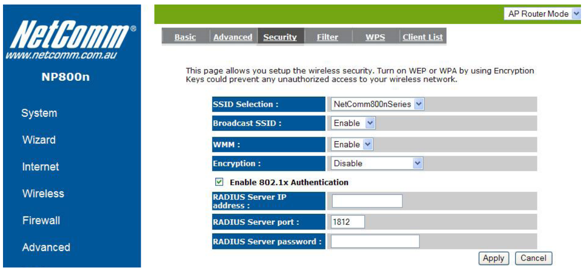
SSID Selection: This broadband router support multiple SSID, you could select and set up the wanted SSID.

Broadcast SSID: If you enabled “Broadcast SSID”, every wireless station located within the coverage of this access point can discover this access point easily. If you are building a public wireless network, enabling this feature is recommended. Disabling “Broadcast SSID” can provide better security.

WMM: Wi-Fi MultiMedia if enabled supports QoS for experiencing better audio, video and voice in applications.

Encryption: When you choose to disable encryption, your network is unsecured.

Enable 802.1x Authentication



This page allows you setup the wireless security. Turn on WEP or WPA by using Encryption Keys could prevent any unauthorized access to your wireless network.

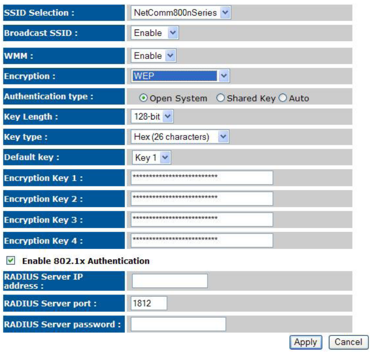
SSID Selection :	NetComm800nSeries
Broadcast SSID :	Enable
WMM :	Enable
Encryption :	Disable

☑ Enable 802.1x Authentication

RADIUS Server IP address :	
RADIUS Server port :	1812
RADIUS Server password :	

IEEE 802.1x is an authentication protocol. Every user must use a valid account to login to this Access Point before accessing the wireless LAN. The authentication is processed by a RADIUS server. This mode only authenticates users by IEEE 802.1x, but it does not encrypt the data during communication.

WEP Encryption



SSID Selection :	NetComm800nSeries
Broadcast SSID :	Enable
WMM :	Enable
Encryption :	WEP
Authentication type :	● Open System ○ Shared Key ○ Auto
Key Length :	128-bit
Key type :	Hex (26 characters)
Default key :	Key 1
Encryption Key 1 :	**************************
Encryption Key 2 :	**************************
Encryption Key 3 :	**************************
Encryption Key 4 :	**************************

☑ Enable 802.1x Authentication

RADIUS Server IP address :	
RADIUS Server port :	1812
RADIUS Server password :	

When you select 64-bit or 128-bit WEP key, you have to enter WEP keys to encrypt data. You can generate the key by yourself and enter it. You can enter four WEP keys and select one of them as a default key. Then the router can receive any packets encrypted by one of the four keys.

Authentication Type: There are two authentication types: “Open System” and “Shared Key”. When you select “Open System”, wireless stations can associate with this wireless router without WEP encryption. When you select “Shared Key”, you should also setup a WEP key in the “Encryption” page. After this has been done, make sure the wireless clients that you want to connect to the device are also setup with the same encryption key.

Key Length: You can select the WEP key length for encryption, 64-bit or 128-bit. The larger the key will be the higher level of security is used, but the throughput will be lower.

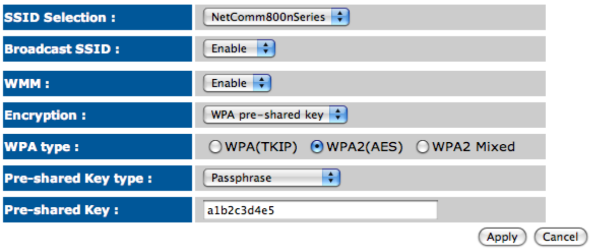
Key Type: You may select ASCII Characters (alphanumeric format) or Hexadecimal Digits (in the “A-F”, “a-f” and “0-9” range) to be the WEP Key.

Key1 - Key4: The WEP keys are used to encrypt data transmitted in the wireless network. Use the following rules to setup a WEP key on the device. 64-bit WEP: input 10-digits Hex values (in the “A-F”, “a-f” and “0-9” range) or 5-digit ASCII character as the encryption keys.

128-bit WEP: input 26-digit Hex values (in the “A-F”, “a-f” and “0-9” range) or 13-digit ASCII characters as the encryption keys.

Click <Apply> at the bottom of the screen to save the above configurations. You can now configure other sections by choosing Continue, or choose Apply to apply the settings and reboot the device.

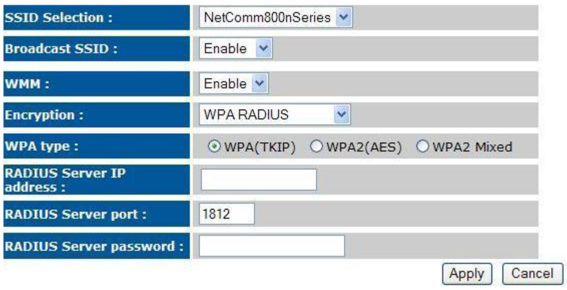
WPA Pre-Shared Key Encryption



SSID Selection :	NetComm800nSeries
Broadcast SSID :	Enable
WMM :	Enable
Encryption :	WPA pre-shared key
WPA type :	○ WPA(TKIP) ● WPA2(AES) ○ WPA2 Mixed
Pre-shared Key type :	Passphrase
Pre-shared Key :	a1b2c3d4e5

Wi-Fi Protected Access (WPA) is an advanced security standard. You can use a pre-shared key to authenticate wireless stations and encrypt data during communication. It uses TKIP or CCMP (AES) to change the encryption key frequently. So the encryption key is not easy to be cracked by hackers. This is the best security available.

WPA-Radius Encryption

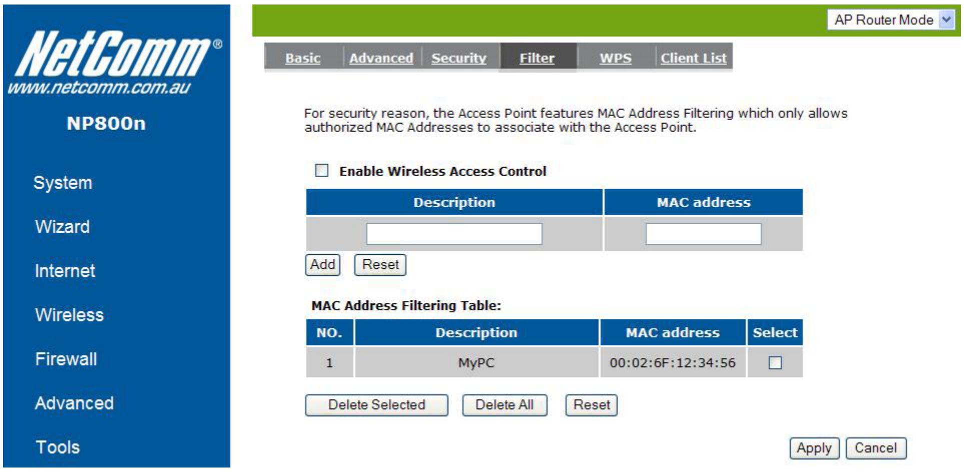


SSID Selection :	NetComm800nSeries
Broadcast SSID :	Enable
WMM :	Enable
Encryption :	WPA RADIUS
WPA type :	● WPA(TKIP) ○ WPA2(AES) ○ WPA2 Mixed
RADIUS Server IP address :	
RADIUS Server port :	1812
RADIUS Server password :	

Wi-Fi Protected Access (WPA) is an advanced security standard. You can use an external RADIUS server to authenticate wireless stations and provide the session key to encrypt data during communication.

It uses TKIP or CCMP (AES) to change the encryption key frequently. Press <Apply> button when you are done.

MAC Address Filtering



For security reason, the Access Point features MAC Address Filtering which only allows authorized MAC Addresses to associate with the Access Point.

□ Enable Wireless Access Control

Description	MAC address

MAC Address Filtering Table:

NO.	Description	MAC address	Select
1	MyPC	00:02:6F:12:34:56	□

This wireless router supports MAC Address Control, which prevents unauthorized clients from accessing your wireless network.

Enable wireless access control: Enable the wireless access control function

Adding an address into the list

Enter the “MAC Address” and “Comment” of the wireless station to be added and then click <Add>. The wireless station will now be added into the “Current Access Control List” below. If you are having any difficulties filling in the fields, just click “Clear” and both “MAC Address” and “Comment” fields will be cleared.

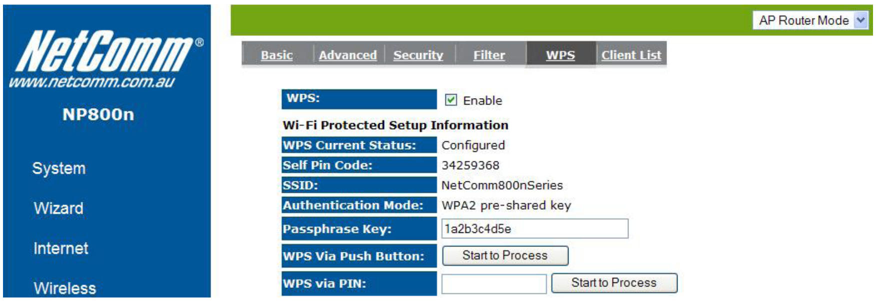
Remove an address from the list

If you want to remove a MAC address from the “Current Access Control List “, select the MAC address that you want to remove in the list and then click “Delete Selected”. If you want to remove all the MAC addresses from the list, just click the <Delete All> button. Click <Reset> will clear your current selections.

Click <Apply> at the bottom of the screen to save the above configurations.

Wi-Fi Protected Setup (WPS)

WPS is the simplest way to establish a connection between wireless clients and the wireless router. You don't have to select the encryption mode and fill in a passphrase. You only need to press a button on both wireless client and wireless router, and the WPS will do the rest for you. The wireless router supports two types of WPS. WPS via Push Button – you have to push a specific button on the wireless client or in your wireless client utility to start the WPS mode, and switch the wireless router to WPS mode. You can simply click the 'Start to Process' button in the web configuration interface. WPS via PIN code – you have to know the PIN code of the wireless client and switch it to WPS mode, then input the wireless client PIN to the wireless router web interface.



WPS: ☑ Enable

Wi-Fi Protected Setup Information

WPS Current Status:	Configured
Self Pin Code:	34259368
SSID:	NetComm800nSeries
Authentication Mode:	WPA2 pre-shared key
Passphrase Key:	1a2b3c4d5e
WPS Via Push Button:	Start to Process
WPS via PIN:	Start to Process

WPS: Check the box to enable WPS function and uncheck it to disable the WPS function.

WPS Current Status: If the wireless security (encryption) function of this wireless router is properly set, you'll see a 'Configured' message here. Otherwise, you'll see 'UnConfigured'.

Self Pin Code: This is the WPS PIN code of the wireless router. You may need this information when connecting to other WPS-enabled wireless devices.

SSID: This is the network broadcast name (SSID) of the router.

Authentication Mode: It shows the active authentication mode for the wireless connection.

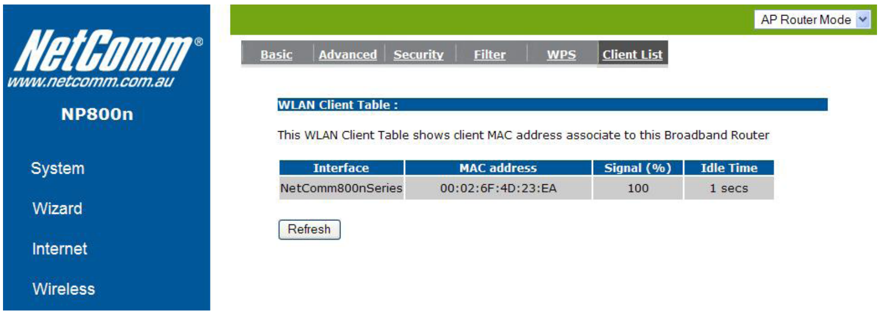
Passphrase Key: It shows the passphrase key that is randomly generated by the wireless router during the WPS process. You may need this information when using a device which doesn't support WPS.

Interface: If the device is set to repeater mode, you can choose "Client" interface to connect with other AP by using WPS, otherwise you may choose "AP" interface to do WPS with other clients.

WPS via Push Button: Press the button to start the WPS process. The router will wait for the WPS request from the wireless devices within 2 minutes.

WPS via PIN: You can fill-in the PIN code of the wireless device and press the button to start the WPS process. The router will wait for the WPS request from the wireless device within 2 minutes.

Client List



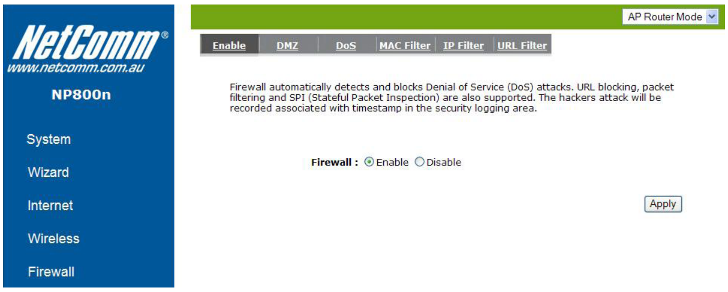
WLAN Client Table :

This WLAN Client Table shows client MAC address associate to this Broadband Router

Interface	MAC address	Signal (%)	Idle Time
NetComm800nSeries	00:02:6F:4D:23:EA	100	1 secs

This WLAN Client Table shows the Wireless client associate to this Wireless Router.

Firewall Settings



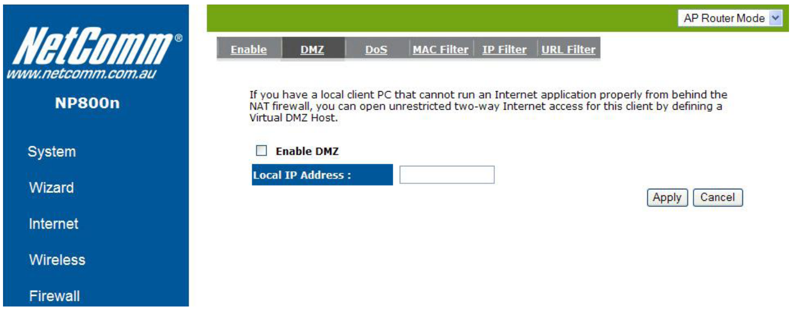
Firewall automatically detects and blocks Denial of Service (DoS) attacks. URL blocking, packet filtering and SPI (Stateful Packet Inspection) are also supported. The hackers attack will be recorded associated with timestamp in the security logging area.

Firewall : ● Enable ○ Disable

The Broadband router provides extensive firewall protection by restricting connection parameters, thus limiting the risk of hacker attacks, and defending against a wide array of common Internet attacks. However, for applications that require unrestricted access to the Internet, you can configure a specific client/server as a Demilitarized Zone (DMZ).

Note: To enable the Firewall settings select Enable and click Apply

Demilitarized Zone (DMZ)



If you have a local client PC that cannot run an Internet application properly from behind the NAT firewall, you can open unrestricted two-way Internet access for this client by defining a Virtual DMZ Host.

□ Enable DMZ

Local IP Address :

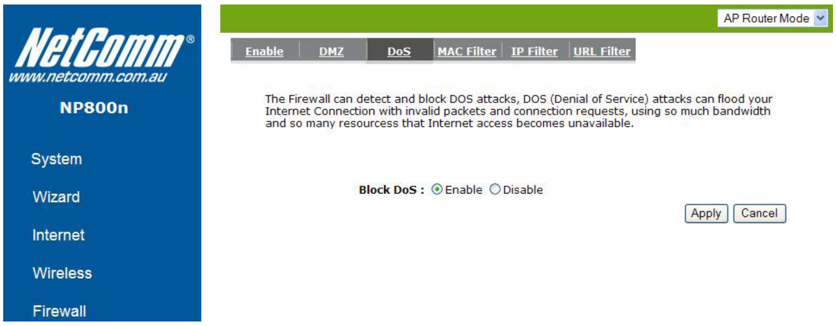
If you have a client PC that cannot run an Internet application (e.g. Games) properly from behind the NAT firewall, then you can open up the firewall restrictions to unrestricted two-way Internet access by defining a DMZ Host. The DMZ function allows you to re-direct all packets going to your WAN port IP address to a particular IP address in your LAN. The difference between the virtual server and the DMZ function is that the virtual server re-directs a particular service/Internet application (e.g. FTP, websites) to a particular LAN client/server, whereas DMZ re-directs all packets (regardless of services) going to your WAN IP address to a particular LAN client/server.

Enable DMZ: Enable/disable DMZ

LAN IP Address: Fill-in the IP address of a particular host in your LAN Network that will receive all the packets originally going to the WAN port/Public IP address above.

Click <Apply> at the bottom of the screen to save the above configurations.

Denial of Service (DoS)



The Firewall can detect and block DOS attacks, DOS (Denial of Service) attacks can flood your Internet Connection with invalid packets and connection requests, using so much bandwidth and so many resourcess that Internet access becomes unavailable.

Block DoS : ● Enable ○ Disable

The Broadband router's firewall can block common hacker attacks, including Denial of Service, Ping of Death, Port Scan and Sync Flood. If Internet attacks occur the router can log the events.

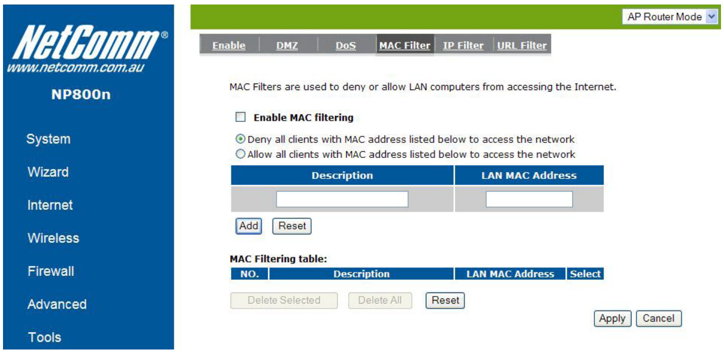
Ping of Death: Protections from Ping of Death attack.

Discard Ping From WAN: The router's WAN port will not respond to any Ping requests

Port Scan: Protects the router from Port Scans.

Sync Flood: Protects the router from Sync Flood attack.

MAC Filter



MAC Filters are used to deny or allow LAN computers from accessing the Internet.

□ Enable MAC filtering

● Deny all clients with MAC address listed below to access the network
○ Allow all clients with MAC address listed below to access the network

Description	LAN MAC Address

MAC Filtering table:

NO.	Description	LAN MAC Address	Select

If you want to restrict users from accessing certain Internet applications / services (e.g. Internet websites, email, FTP etc.), and then this is the place to set that configuration. Access Control allows users to define the traffic type permitted in your LAN. You can control which PC client can have access to these services.

Enable MAC Filtering: Check to enable or disable MAC Filtering.

Deny: If you select “Deny” then all clients will be allowed to access Internet except for the clients in the list below.

Allow: If you select “Allow” then all clients will be denied to access Internet except for the PCs in the list below.

Add PC MAC Address

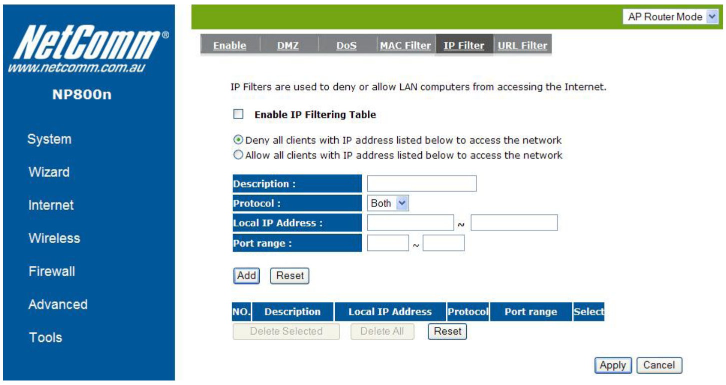
Fill in “LAN MAC Address” and <Description> of the PC that is allowed to access the Internet, and then click <Add>. If you find any typo before adding it and want to retype again, just click <Reset> and the fields will be cleared.

Remove PC MAC Address

If you want to remove some PC from the “MAC Filtering Table”, select the PC you want to remove in the table and then click <Delete Selected>. If you want to remove all PCs from the table, just click the <Delete All> button. If you want to clear the selection and re-select again, just click <Reset>.

Click <Apply> at the bottom of the screen to save the above configurations.

IP Filter



IP Filters are used to deny or allow LAN computers from accessing the Internet.

□ Enable IP Filtering Table

● Deny all clients with IP address listed below to access the network
○ Allow all clients with IP address listed below to access the network

Description :	
Protocol :	Both
Local IP Address :	~
Port range :	~

NO.	Description	Local IP Address	Protocol	Port range	Select

Enable IP Filtering: Check to enable or disable IP Filtering.

Deny: If you select “Deny” then all clients will be allowed to access Internet except for the clients in the list below.

Allow: If you select “Allow” then all clients will be denied to access Internet except for the PCs in the list below.

Add PC IP Address

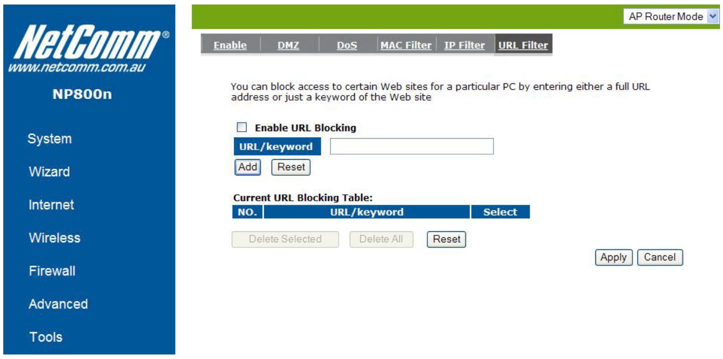
You can click <Add> PC to add an access control rule for users by an IP address or IP address range.

Remove PC IP Address

If you want to remove some PC IP from the <IP Filtering Table>, select the PC you want to remove in the table and then click <Delete Selected>. If you want to remove all PCs from the table, just click the <Delete All> button.

Click <Apply> at the bottom of the screen to save the above configurations.

URL Filter



You can block access to certain Web sites for a particular PC by entering either a full URL address or just a keyword of the Web site

□ Enable URL Blocking

URL/keyword

Current URL Blocking Table:

NO.	URL/keyword	Select

You can block access to some Web sites from particular PCs by entering a full URL address or just keywords of the Web site.

Enable URL Blocking: Enable or disable URL Blocking

Add URL Keyword

Fill in “URL/Keyword” and then click <Add>. You can enter the full URL address or the keyword of the web site you want to block. If you happen to make a mistake and want to retype again, just click “Reset” and the field will be cleared.

Remove URL Keyword

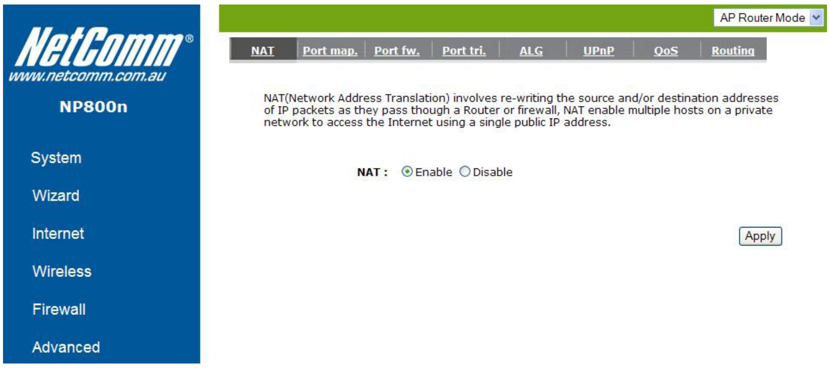
If you want to remove some URL keywords from the “Current URL Blocking Table”, select the URL keyword you want to remove in the table and then click <Delete Selected>.

If you want to remove all URL keywords from the table, click <Delete All> button. If you want to clear the selection and re-select again, just click <Reset>.

Click <Apply> at the bottom of the screen to save the above configurations

Advanced Settings

Network Address Translation (NAT)

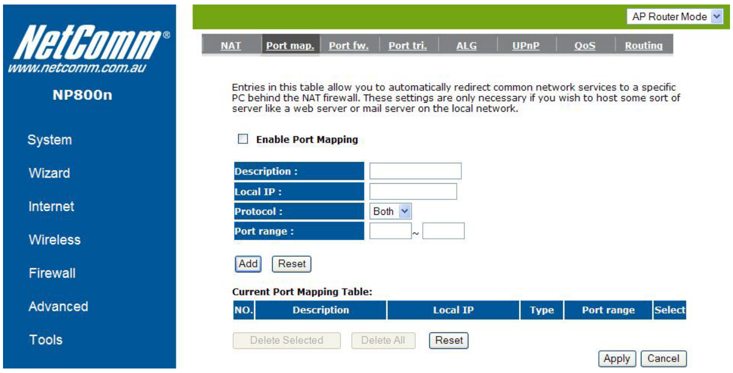


NAT(Network Address Translation) involves re-writing the source and/or destination addresses of IP packets as they pass though a Router or firewall, NAT enable multiple hosts on a private network to access the Internet using a single public IP address.

NAT : ● Enable ○ Disable

Network Address Translation (NAT) allows multiple users at your local site to access the Internet through a single Public IP Address or multiple Public IP Addresses. NAT provides Firewall protection from hacker attacks and has the flexibility to allow you to map Private IP Addresses to Public IP Addresses for key services such as Websites and FTP. Select Disable to disable the NAT function.

Port Mapping



Entries in this table allow you to automatically redirect common network services to a specific PC behind the NAT firewall. These settings are only necessary if you wish to host some sort of server like a web server or mail server on the local network.

□ Enable Port Mapping

Description :	
Local IP :	
Protocol :	Both
Port range :	~

Current Port Mapping Table:

NO.	Description	Local IP	Type	Port range	Select

Port Mapping allows you to re-direct a particular range of service port numbers (from the Internet / WAN Port) to a particular LAN IP address. It helps you to host servers behind the router NAT firewall.

Enable Port Mapping: Enable or disable port mapping function.

Description: description of this setting.

Local IP: This is the local IP of the server behind the NAT firewall.

Type: This is the protocol type to be forwarded. You can choose to forward “TCP” or “UDP” packets only, or select “BOTH” to forward both “TCP” and “UDP” packets.

Port Range: The range of ports to be forward to the private IP.

Add Port Mapping

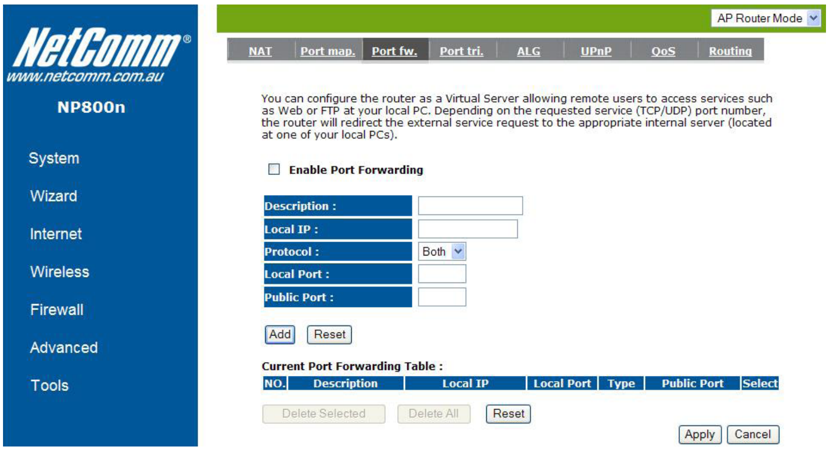
Fill in the “Local IP”, “Type”, “Port Range” and “Description” of the setting to be added and then click “Add”. Then this Port Mapping setting will be added into the “Current Port Mapping Table” below. If you find any typo before adding it and want to retype again, just click <Reset> and the fields will be cleared.

Remove Port Mapping

If you want to remove a Port Mapping setting from the “Current Port Mapping Table”, select the Port Mapping setting that you want to remove in the table and then click <Delete Selected>. If you want to remove all Port Mapping settings from the table, click <Delete All> button. Click <Reset> will clear your current selections.

Click <Apply> at the bottom of the screen to save the above configurations.

Port Forwarding (Virtual Server)



You can configure the router as a Virtual Server allowing remote users to access services such as Web or FTP at your local PC. Depending on the requested service (TCP/UDP) port number, the router will redirect the external service request to the appropriate internal server (located at one of your local PCs).

☐ Enable Port Forwarding

Description :	
Local IP :	
Protocol :	Both
Local Port :	
Public Port :	

Current Port Forwarding Table :

NO.	Description	Local IP	Local Port	Type	Public Port	Select

Use the Port Forwarding (Virtual Server) function when you want different servers/clients in your LAN to handle different service/Internet application type (e.g. Email, FTP, Web server etc.) from the Internet. The Virtual Server allows you to re-direct a particular service port number (from the Internet/WAN Port) to a particular LAN private IP address and its service port number. (See Glossary for an explanation on Port number).

Enable Port Forwarding: Enable or disable Port Forwarding.

Description: The description of this setting.

Local IP/Local Port: The LAN Client/Host IP address and Port number that the Public Port number packet will be sent to.

Protocol: Select the port number protocol type (TCP, UDP or both). If you are unsure, then leave it to the default “both” setting. Public Port enters the service (service/Internet application) port number from the Internet that will be re-directed to the above Private IP address host in your LAN Network.

Public Port: Port number will be changed to Local Port when the packet enters your LAN Network.

Add Port Forwarding

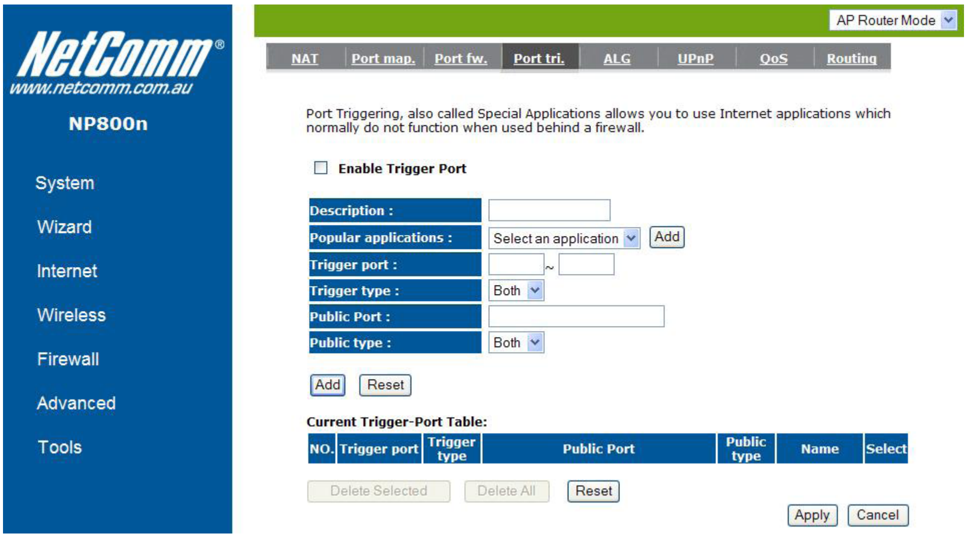
Fill in the “Description” , “Local IP”, “Local Port”, “Protocol”, “Local Port” and “Public Port” of the setting to be added and then click <Add> button. Then this Virtual Server setting will be added into the “Current Port Forwarding Table” below. If you find any typo before adding it and want to retype again, just click <Reset> and the fields will be cleared.

Remove Port Forwarding

If you want to remove Port Forwarding settings from the “Current Port Forwarding Table”, select the Port Forwarding settings you want to remove in the table and then click “Delete Selected”. If you want to remove all Port Forwarding settings from the table, just click the <Delete All> button. Click <Reset> will clear your current selections.

Click <Apply> at the bottom of the screen to save the above configurations.

Port Triggering (Special Applications)



Port Triggering, also called Special Applications allows you to use Internet applications which normally do not function when used behind a firewall.

□ Enable Trigger Port

Description :	
Popular applications :	Select an application [Add]
Trigger port :	~
Trigger type :	Both
Public Port :	
Public type :	Both

[Add] [Reset]

Current Trigger-Port Table:

NO.	Trigger port	Trigger type	Public Port	Public type	Name	Select

[Delete Selected] [Delete All] [Reset]

[Apply] [Cancel]

Some applications require multiple connections, such as Internet games, video Conferencing, Internet telephony and others. In this section you can configure the router to support multiple connections for these types of applications.

Enable Trigger Port: Enable or disable the Port Trigger function.

Trigger Port: This is the outgoing (Outbound) range of port numbers for this particular application.

Trigger Type: Select whether the outbound port protocol is “TCP”, “UDP” or “BOTH”.

Public Port: Enter the In-coming (Inbound) port or port range for this type of application (e.g. 2300-2400, 47624)

Public Type: Select the Inbound port protocol type: “TCP”, “UDP” or “BOTH”

Popular Applications: This section lists the more popular applications that require multiple connections. Select an application from the Popular Applications selection. Once you have selected an application, select a location (1-10) in the Copy to selection box and then click the Copy to button. This will automatically list the Public Ports required for this popular application in the location (1-10) you specified.

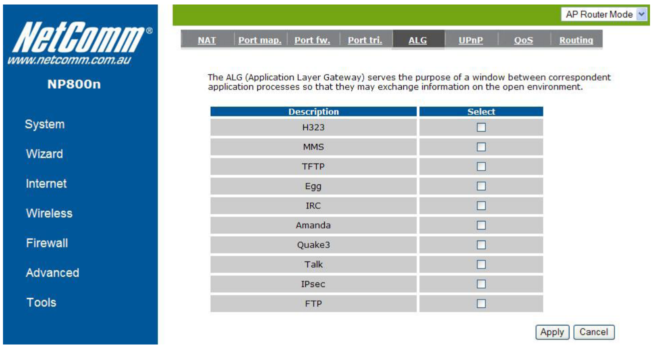
Add Port Triggering

Fill in the “Trigger Port”, “Trigger Type”, “Public Port”, “Public Type”, “Public Port” and “Description” of the setting to be added and then Click <Add>. The Port Triggering setting will be added into the “Current Trigger-Port Table” below. If you happen to make a mistake, just click <Reset> and the fields will be cleared.

Remove Port Triggering

If you want to remove Special Application settings from the “Current Trigger-Port Table”, select the Port Triggering settings you want to remove in the table and then click <Delete Selected>. If you want remove all Port Triggering settings from the table, just click the <Delete All> button. Click <Reset> will clear your current selections.

Application Layer Gateway (ALG)

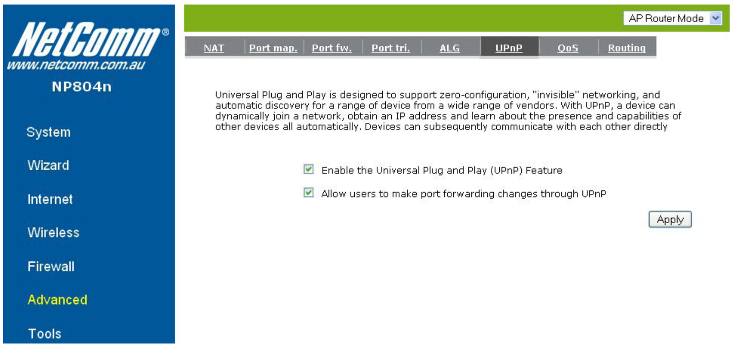


The ALG (Application Layer Gateway) serves the purpose of a window between correspondent application processes so that they may exchange information on the open environment.

Description	Select
H323	□
MMS	□
TFTP	□
Egg	□
IRC	□
Amanda	□
Quake3	□
Talk	□
IPsec	□
FTP	□

You can select applications that need ALG support. The router will let the selected application to correctly pass through the NAT gateway.

UPnP



Universal Plug and Play is designed to support zero-configuration, "invisible" networking, and automatic discovery for a range of device from a wide range of vendors. With UPnP, a device can dynamically join a network, obtain an IP address and learn about the presence and capabilities of other devices all automatically. Devices can subsequently communicate with each other directly

☑ Enable the Universal Plug and Play (UPnP) Feature

☑ Allow users to make port forwarding changes through UPnP

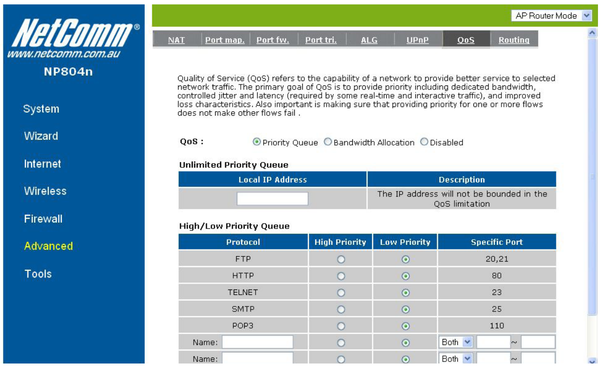
With UPnP, all PCs in you Intranet will discover this router automatically. So, you don't have to configure your PC and it can easily access the Internet through this router.

Enable/Disable UPnP: You can enable or Disable the UPnP feature here. After you enable the UPnP feature, all client systems that support UPnP, like Windows XP, can discover this router automatically and access the Internet through this router without having to configure anything. The NAT Traversal function provided by UPnP can let applications that support UPnP connect to the internet without having to configure the virtual server sections.

Quality of Service (QoS)

QoS can let you classify Internet application traffic by source/destination IP address and port number. You can assign priority for each type of application and reserve bandwidth for it. The packets of applications with higher priority will always go first. Lower priority applications will get bandwidth after higher priority applications get enough bandwidth. This can let you have a better experience in using critical real time services like Internet phone, video conference … etc. All the applications not specified by you are classified as rule "Others". The rule with a smaller priority number has a higher priority; the rule with a larger priority number has a lower priority. You can adjust the priority of the rules by moving them up or down.

Priority Queue Type:



Quality of Service (QoS) refers to the capability of a network to provide better service to selected network traffic. The primary goal of QoS is to provide priority including dedicated bandwidth, controlled jitter and latency (required by some real-time and interactive traffic), and improved loss characteristics. Also important is making sure that providing priority for one or more flows does not make other flows fail .

QoS : ● Priority Queue ○ Bandwidth Allocation ○ Disabled

Unlimited Priority Queue

Local IP Address	Description
	The IP address will not be bounded in the QoS limitation

High/Low Priority Queue

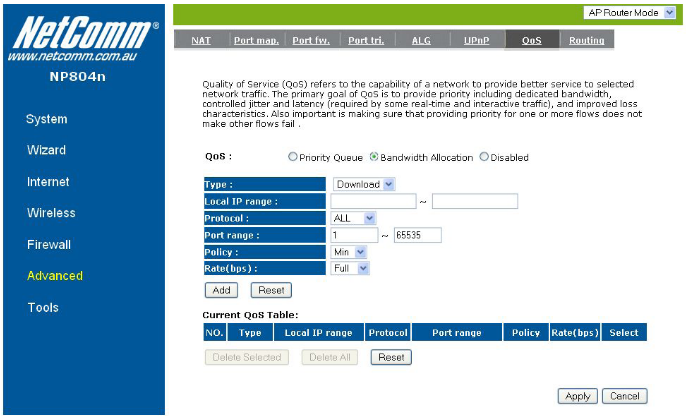
Protocol	High Priority	Low Priority	Specific Port
FTP	○	●	20,21
HTTP	○	●	80
TELNET	○	●	23
SMTP	○	●	25
POP3	○	●	110
Name:	○	●	Both ~
Name:	○	●	Both ~

This can put the packets of specific protocols in High/Low Queue. The packets in High Queue will process first.

Unlimited Priority Queue: The LAN IP address will not be bounded in the QoS limitation.

High/Low Priority Queue: This can put the packets in the protocol and port range to High/Low QoS Queue.

Bandwidth Allocation:



Quality of Service (QoS) refers to the capability of a network to provide better service to selected network traffic. The primary goal of QoS is to provide priority including dedicated bandwidth, controlled jitter and latency (required by some real-time and interactive traffic), and improved loss characteristics. Also important is making sure that providing priority for one or more flows does not make other flows fail .

QoS : ○ Priority Queue ● Bandwidth Allocation ○ Disabled

Type :	Download
Local IP range :	~
Protocol :	ALL
Port range :	1 ~ 65535
Policy :	Min
Rate(bps) :	Full

Add Reset

Current QoS Table:

NO.	Type	Local IP range	Protocol	Port range	Policy	Rate(bps)	Select

Delete Selected Delete All Reset

Apply Cancel

This can reserve/limit the throughput of specific protocols and port range. You can set the upper bound and Lower bound.

Type: Specify the direction of packets. Upload or download.

IP range: Specify the IP address range. You could also fill one IP address

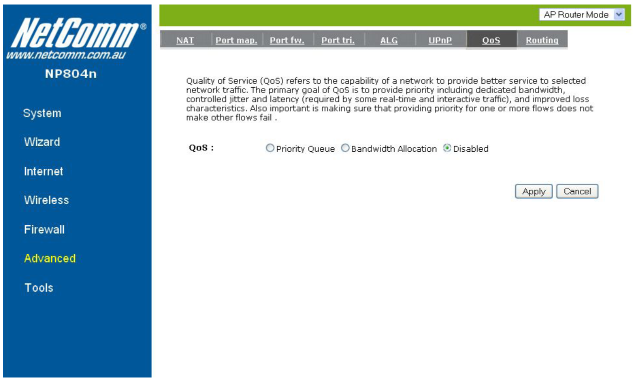
Protocol: Specify the packet type. The default ALL will put all packets in the QoS priority Queue.

Port range: Specify the Port range. You could also fill one Port.

Policy: Specify the policy the QoS, Min option will reserve the selected data rate in QoS queue. Max option will limit the selected data rate in QoS queue.

Rate: The data rate of QoS queue.

Disabled



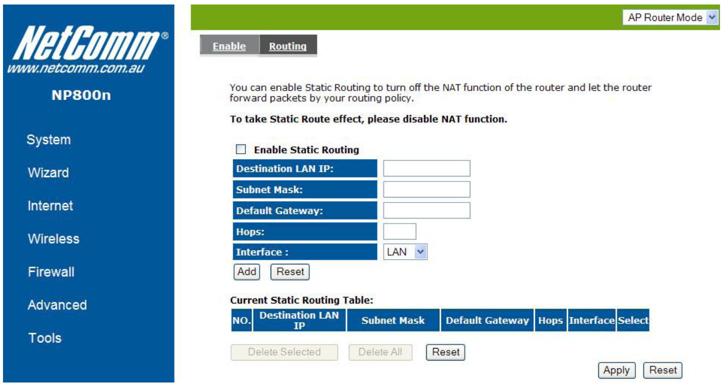
Quality of Service (QoS) refers to the capability of a network to provide better service to selected network traffic. The primary goal of QoS is to provide priority including dedicated bandwidth, controlled jitter and latency (required by some real-time and interactive traffic), and improved loss characteristics. Also important is making sure that providing priority for one or more flows does not make other flows fail .

QoS : ○ Priority Queue ○ Bandwidth Allocation ● Disabled

Apply Cancel

This could turn off QoS feature.

Routing



You can enable Static Routing to turn off the NAT function of the router and let the router forward packets by your routing policy.

To take Static Route effect, please disable NAT function.

☐ **Enable Static Routing**

Destination LAN IP:	
Subnet Mask:	
Default Gateway:	
Hops:	
Interface :	LAN

Current Static Routing Table:

NO.	Destination LAN IP	Subnet Mask	Default Gateway	Hops	Interface	Select

You can set enable Static Routing to let the router forward packets by your routing policy.

Destination LAN IP: Specify the destination LAN IP address of static routing rule.

Subnet Mask: Specify the Subnet Mask of static routing rule.

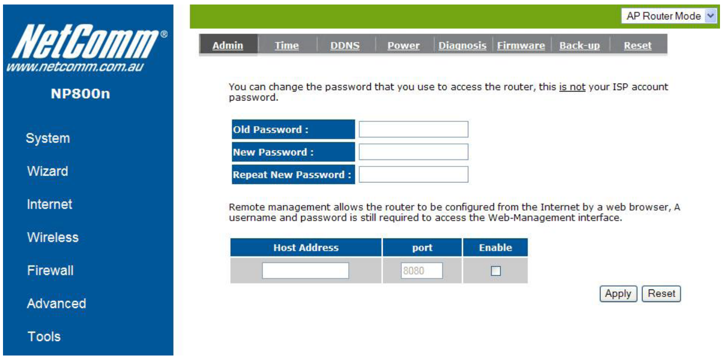
Default Gateway: Specify the default gateway of static routing rule.

Hops: Specify the Max Hops number of static routing rule.

Interface: Specify the Interface of static routing rule.

Tools Settings

Admin



You can change the password that you use to access the router, this is not your ISP account password.

Old Password :	
New Password :	
Repeat New Password :	

Remote management allows the router to be configured from the Internet by a web browser, A username and password is still required to access the Web-Management interface.

Host Address	port	Enable
	8080	☐

You can change the password required to log into the broadband router's system web-based management. By default, the password is: admin. Passwords can contain 0 to 12 alphanumeric characters, and are case sensitive.

Current Password: Fill in the current password to allow changing to a new password.

New Password: Enter your new password and type it again in Repeat New Password for verification purposes

Remote management

This allows you to designate a host in the Internet the ability to configure the Broadband router from a remote site. Enter the designated host IP Address in the Host IP Address field.

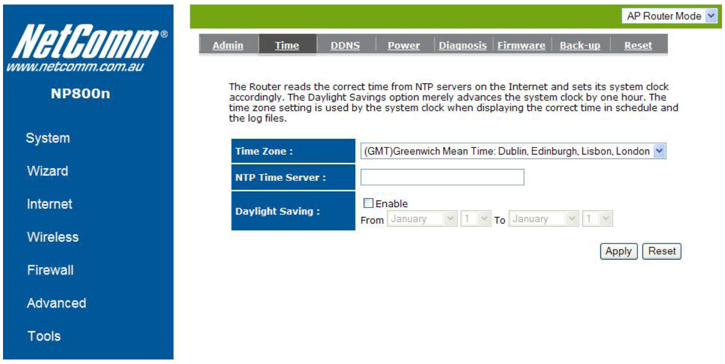
Host Address: This is the IP address of the host in the Internet that will have management/configuration access to the Broadband router from a remote site. If the Host Address is left 0.0.0.0 this means anyone can access the router's web-based configuration from a remote location, providing they know the password.

Port: The port number of the remote management web interface.

Enabled: Check to enable the remote management function.

Click <Apply> at the bottom of the screen to save the above configurations.

Time



The Router reads the correct time from NTP servers on the Internet and sets its system clock accordingly. The Daylight Savings option merely advances the system clock by one hour. The time zone setting is used by the system clock when displaying the correct time in schedule and the log files.

Time Zone :	(GMT)Greenwich Mean Time: Dublin, Edinburgh, Lisbon, London
NTP Time Server :	
Daylight Saving :	□ Enable From January 1 To January 1

The Time Zone allows your router to reference or base its time on the settings configured here, which will affect functions such as Log entries and Firewall settings.

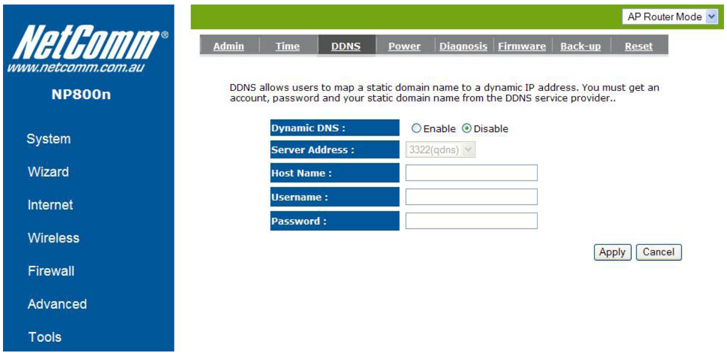
Time Zone: Select the time zone of the country you are currently in. The router will set its time based on your selection.

NTP Time Server: The router can set up external NTP Time Server.

Daylight Savings: The router can also take Daylight Savings into account. If you wish to use this function, you must select the Daylight Savings Time period and check/tick the enable box to enable your daylight saving configuration.

Click <Apply> at the bottom of the screen to save the above configurations.

DDNS



DDNS allows users to map a static domain name to a dynamic IP address. You must get an account, password and your static domain name from the DDNS service provider..

Dynamic DNS :	○ Enable ● Disable
Server Address :	3322(qdns)
Host Name :	
Username :	
Password :	

DDNS allows you to map the static domain name to a dynamic IP address. You must get an account, password and your static domain name from the DDNS service providers. This router supports DynDNS, TZO and other common DDNS service providers.

Enable/Disable DDNS: Enable or disable the DDNS function of this router

Server Address: Select a DDNS service provider

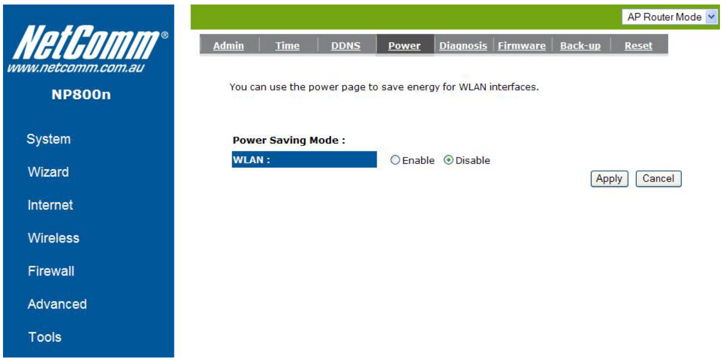
Host Name: Fill in your static domain name that uses DDNS.

Username: The account that your DDNS service provider assigned to you.

Password: The password you set for the DDNS service account above

Click <Apply> at the bottom of the screen to save the above configurations.

Power



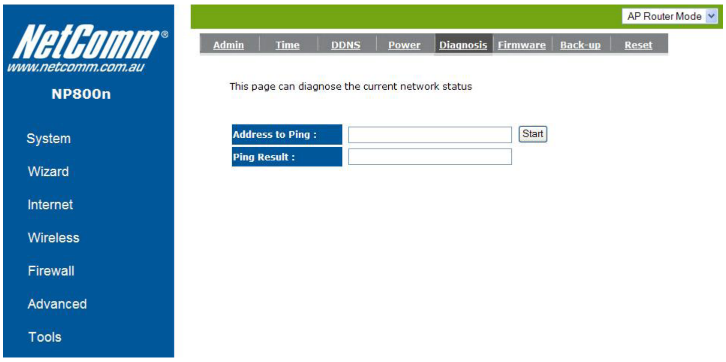
You can use the power page to save energy for WLAN interfaces.

Power Saving Mode :

WLAN : ○ Enable ● Disable

Saving power in WLAN mode can be enabled/disabled in this page.

Diagnosis



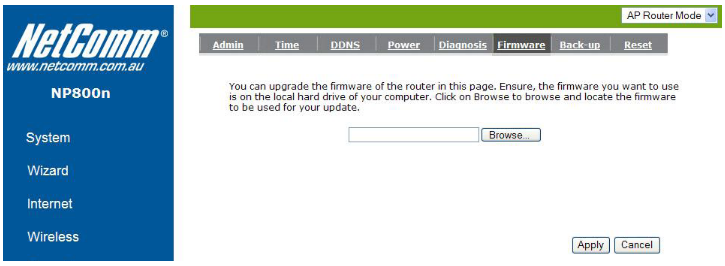
This page can diagnose the current network status

Address to Ping :

Ping Result :

This page could let you diagnosis your current network status.

Firmware

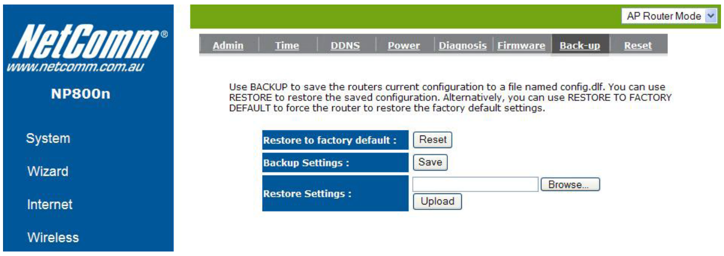


You can upgrade the firmware of the router in this page. Ensure, the firmware you want to use is on the local hard drive of your computer. Click on Browse to browse and locate the firmware to be used for your update.

This page allows you to upgrade the router’s firmware. To upgrade the firmware of your Broadband router, you need to download the firmware file to your local hard disk, and enter that file name and path in the appropriate field on this page. You can also use the Browse button to find the firmware file on your PC.

Once you’ve selected the new firmware file, click <Apply> at the bottom of the screen to start the upgrade process

Back-up



Use BACKUP to save the routers current configuration to a file named config.dlf. You can use RESTORE to restore the saved configuration. Alternatively, you can use RESTORE TO FACTORY DEFAULT to force the router to restore the factory default settings.

Restore to factory default :

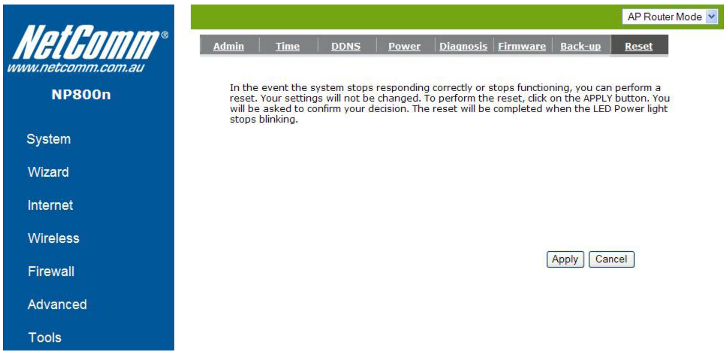
Backup Settings :

Restore Settings :

This page allows you to save the current router configurations. When you save the configurations, you also can re-load the saved configurations into the router through the Restore Settings. If extreme problems occur you can use the Restore to Factory Defaults to set all configurations to its original default settings.

Backup Settings: This can save the Broadband router current configuration to a file named “config.bin” on your PC. You can also use the <Upload> button to restore the saved configuration to the Broadband router. Alternatively, you can use the “Restore to Factory Defaults” tool to force the Broadband router to perform a power reset and restore the original factory settings.

Reset



In the event the system stops responding correctly or stops functioning, you can perform a reset. Your settings will not be changed. To perform the reset, click on the APPLY button. You will be asked to confirm your decision. The reset will be completed when the LED Power light stops blinking.

Advanced Features (Repeater Mode)

High Level Configuration Options

Repeater Mode – Advanced Features

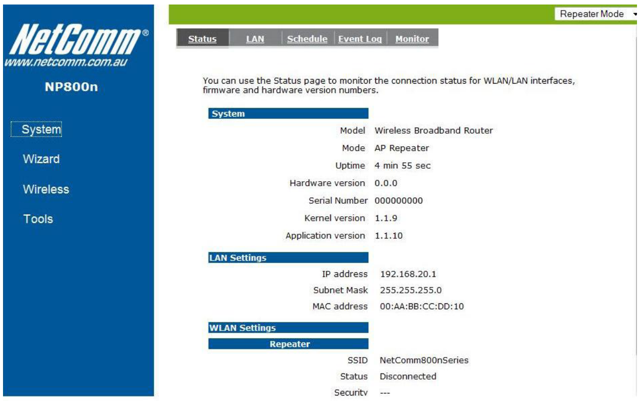
You can reset the broadband router when system stops responding correctly or stop functions.

Repeater mode has limited settings compared to the AP mode. Choose “Repeater mode” on the top right corner of the configuration page. System restarts and connects to the IP address http://192.168.20.1

You will see the configuration homepage under “REPEATER” mode now.

System

Status



You can use the Status page to monitor the connection status for WLAN/LAN interfaces, firmware and hardware version numbers.

System

Model: Wireless Broadband Router
Mode: AP Repeater
Uptime: 4 min 55 sec
Hardware version: 0.0.0
Serial Number: 000000000
Kernel version: 1.1.9
Application version: 1.1.10

LAN Settings

IP address: 192.168.20.1
Subnet Mask: 255.255.255.0
MAC address: 00:AA:BB:CC:DD:10

WLAN Settings

Repeater

SSID: NetComm800nSeries
Status: Disconnected
Security: ---

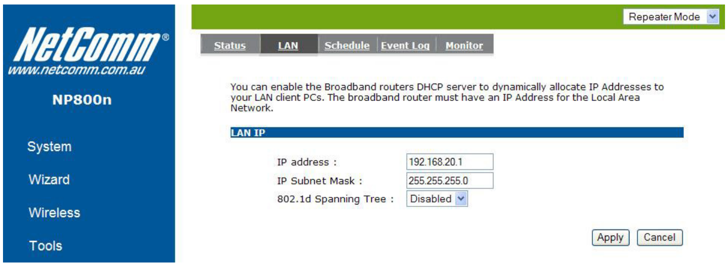
System status section allows you to monitor the current status of your router.

You can see the UP time, hardware information, serial number as well as firmware version information.

LAN Settings: This page displays the Broadband router LAN port’s current LAN & WLAN information. It also shows whether the DHCP Server function is enabled / disabled. Wireless configuration details such as SSID, Security settings, BSSID, Channel number, mode of operation are briefly shown.

WLAN Settings: View Broadband router’s current configuration settings. Device Status displays the configuration settings you’ve configured in the Wizard / Basic Settings / Wireless Settings section

LAN



You can enable the Broadband routers DHCP server to dynamically allocate IP Addresses to your LAN client PCs. The broadband router must have an IP Address for the Local Area Network.

LAN IP

IP address : 192.168.20.1

IP Subnet Mask : 255.255.255.0

802.1d Spanning Tree : Disabled

The LAN Tabs reveals LAN settings which can be altered at will. If you are an entry level user, try accessing a website from your browser. If you can access website without a glitch, just do not change any of these settings.

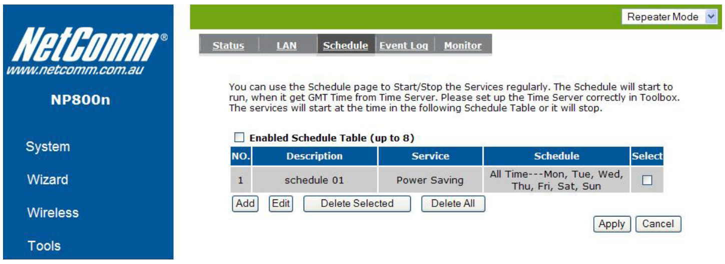
Click <Apply> at the bottom of this screen to save the changed configurations.

IP address: It is the router's LAN IP address (Your LAN clients default gateway IP address). It can be changed based on your own choice.

IP Subnet Mask: Specify a Subnet Mask for your LAN segment.

802.1d Spanning Tree: This is disabled by default. If 802.1d Spanning Tree function is enabled, this router will use the spanning tree protocol to prevent network loops.

Schedule



You can use the Schedule page to Start/Stop the Services regularly. The Schedule will start to run, when it get GMT Time from Time Server. Please set up the Time Server correctly in Toolbox. The services will start at the time in the following Schedule Table or it will stop.

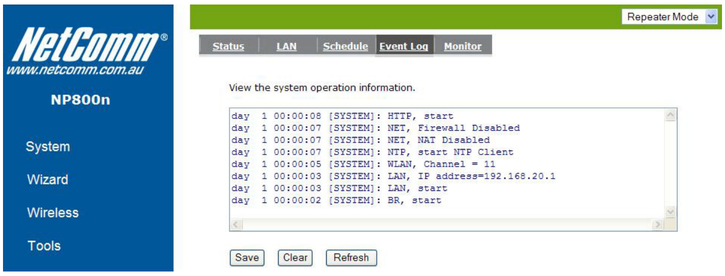
□ Enabled Schedule Table (up to 8)

NO.	Description	Service	Schedule	Select
1	schedule 01	Power Saving	All Time---Mon, Tue, Wed, Thu, Fri, Sat, Sun	□

Add schedule, edit schedule options allow configuration of power savings services. Fill in the schedule and select type of service. Click <Apply> to implement the settings.

The schedule table lists the pre-schedule service-runs. You can select any of them using the check box.

Event Log

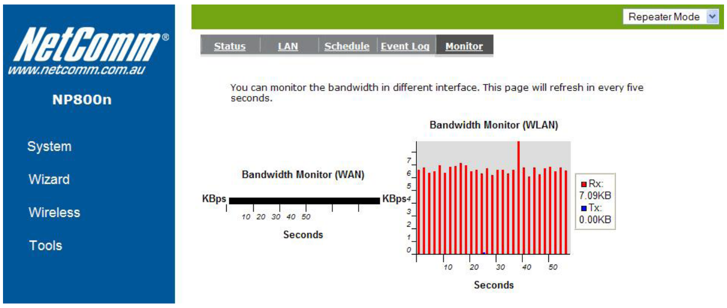


View the system operation information.

```
day  1 00:00:08 [SYSTEM]: HTTP, start
day  1 00:00:07 [SYSTEM]: NET, Firewall Disabled
day  1 00:00:07 [SYSTEM]: NET, NAT Disabled
day  1 00:00:07 [SYSTEM]: NTP, start NTP Client
day  1 00:00:05 [SYSTEM]: WLAN, Channel = 11
day  1 00:00:03 [SYSTEM]: LAN, IP address=192.168.20.1
day  1 00:00:03 [SYSTEM]: LAN, start
day  1 00:00:02 [SYSTEM]: BR, start
```

View operation log of 800n Series. This page shows the current system log of the Broadband router. It displays any event occurred after system start up. At the bottom of the page, the system log can be saved <Save> to a local file for further processing or the system log can be cleared <Clear> or it can be refreshed <Refresh> to get the most updated information. When the system is powered down, the system log will disappear if not saved to a local file.

Monitor

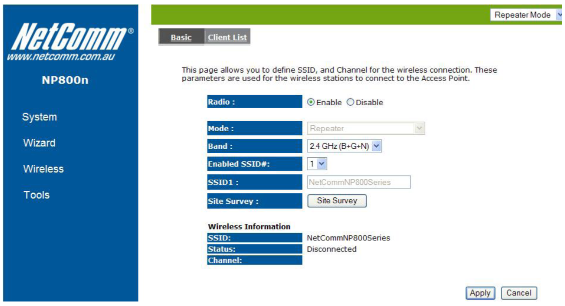


You can monitor the bandwidth in different interface. This page will refresh in every five seconds.

Show the network packets histogram for network connection on WAN, LAN & WLAN. Auto refresh keeps information updated frequently.

Wireless Setting

Basic



This page allows you to define SSID, and Channel for the wireless connection. These parameters are used for the wireless stations to connect to the Access Point.

Radio : ● Enable ○ Disable

Mode : Repeater

Band : 2.4 GHz (B+G+N)

Enabled SSID#: 1

SSID1 : NetCommNP800Series

Site Survey : Site Survey

Wireless Information

SSID: NetCommNP800Series

Status: Disconnected

Channel:

You can set parameters that are used for the wireless stations to connect to this router. The parameters include Mode, SSID, Channel Number and Associated Client.

Radio: Enable or Disable Wireless function

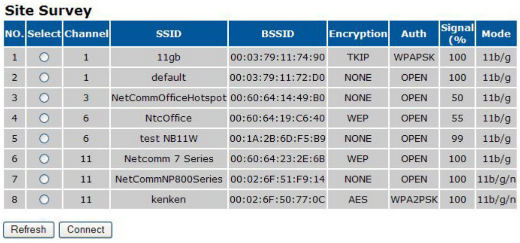
Mode: Locked as Repeater

Band: Allows you to set the AP fixed at 802.11b, 802.11g or 802.11n mode. You can also select B+G mode to allow 802.11b and 802.11g clients at the same time.

Enable SSID: You can specify the maximum SSID number.

SSID1~3: Allow you to specify SSID of WLAN.

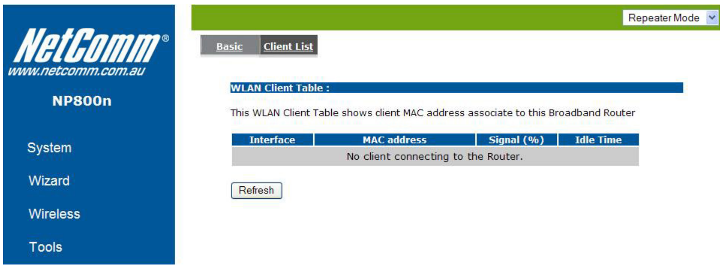
Site Survey: You can scan the current Wireless Access Point and connect on it.



Site Survey

NO.	Select	Channel	SSID	BSSID	Encryption	Auth	Signal (%	Mode
1	○	1	11gb	00:03:79:11:74:90	TKIP	WPAPSK	100	11b/g
2	○	1	default	00:03:79:11:72:D0	NONE	OPEN	100	11b/g
3	○	3	NetCommOfficeHotspot	00:60:64:14:49:B0	NONE	OPEN	50	11b/g
4	○	6	NtcOffice	00:60:64:19:C6:40	WEP	OPEN	55	11b/g
5	○	6	test NB11W	00:1A:2B:6D:F5:B9	NONE	OPEN	99	11b/g
6	○	11	Netcomm 7 Series	00:60:64:23:2E:6B	WEP	OPEN	100	11b/g
7	○	11	NetCommNP800Series	00:02:6F:51:F9:14	NONE	OPEN	100	11b/g/n
8	○	11	kenken	00:02:6F:50:77:0C	AES	WPA2PSK	100	11b/g/n

Client List



WLAN Client Table :

This WLAN Client Table shows client MAC address associate to this Broadband Router

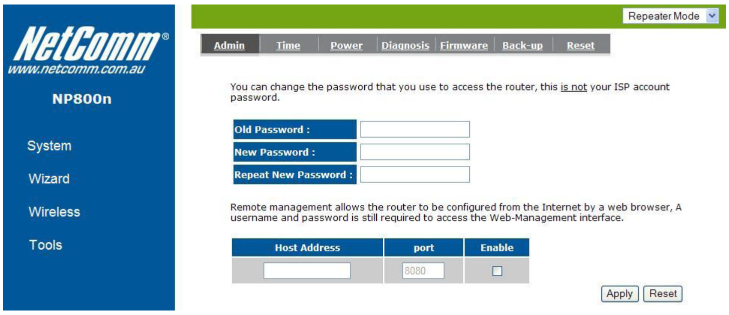
Interface	MAC address	Signal (%)	Idle Time
No client connecting to the Router.			

This WLAN Client table shows the Wireless Client associate to this Wireless Router.

Tools Setting

This section has many useful and miscellaneous features.

Admin



You can change the password that you use to access the router, this is not your ISP account password.

Old Password :	
New Password :	
Repeat New Password :	

Remote management allows the router to be configured from the Internet by a web browser, A username and password is still required to access the Web-Management interface.

Host Address	port	Enable
	8080	□

You can change the password required to log into the broadband router's system web-based management. By default, the password is: admin. Passwords can contain 0 to 12 alphanumeric characters, and are case sensitive.

Current Password: Fill in the current password to allow changing to a new password.

New Password: Enter your new password and in Repeat New Password for verification purposes

Click <Apply> at the bottom of the screen to save the above configurations

Remote management

This allows you to designate a host in the Internet the ability to configure the Broadband router from a remote site. Enter the designated host IP Address in the Host IP Address field.

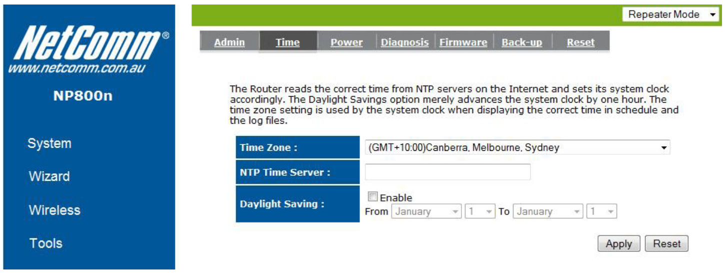
Host Address: This is the IP address of the host in the Internet that will have management/configuration access to the Broadband router from a remote site. If the Host Address is left 0.0.0.0 this means anyone can access the router's web-based configuration from a remote location, providing they know the password.

Port: The port number of the remote management web interface.

Enabled: Check to enable the remote management function.

Click <Apply> at the bottom of the screen to save the above configurations.

Time



The Router reads the correct time from NTP servers on the Internet and sets its system clock accordingly. The Daylight Savings option merely advances the system clock by one hour. The time zone setting is used by the system clock when displaying the correct time in schedule and the log files.

Time Zone :	(GMT+10:00)Canberra, Melbourne, Sydney
NTP Time Server :	
Daylight Saving :	□ Enable From January 1 To January 1

The Time Zone allows your router to reference or base its time on the settings configured here, which will affect functions such as Event Log entries and Schedule settings.

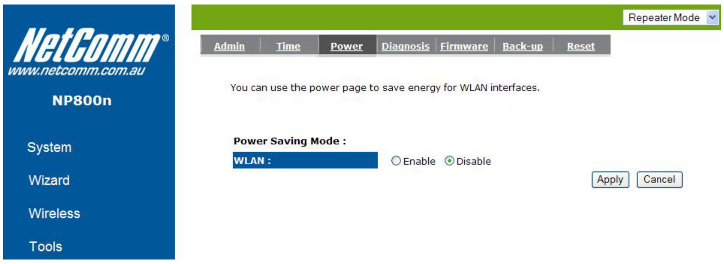
Time Zone: Select the time zone of the country you are currently in. The router will set its time based on your selection.

NTP Time Server: This accept local the IP Address of Local NTP Time Server Address.

Daylight Savings: The router can also take Daylight Savings into account. If you wish to use this function, you must select the Daylight Savings Time period and check/tick the enable box to enable your daylight saving configuration.

Click <Apply> at the bottom of the screen to save the above configurations

Power



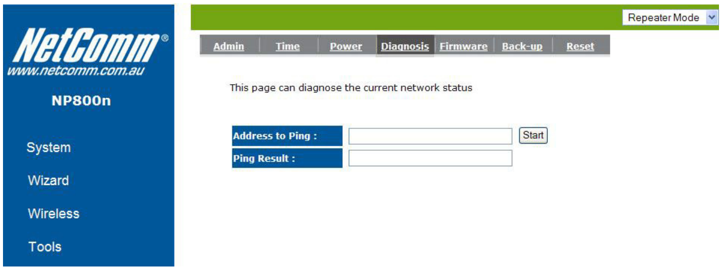
You can use the power page to save energy for WLAN interfaces.

Power Saving Mode :

WLAN : ○ Enable ● Disable

Saving power in WLAN mode can be enabled / disabled in this page.

Diagnosis



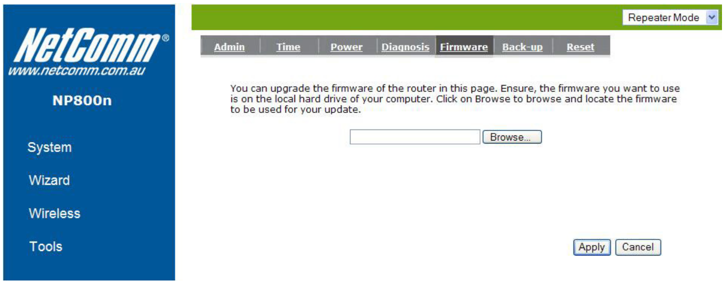
This page can diagnose the current network status

Address to Ping :

Ping Result :

This page could let you diagnosis your current network status.

Firmware

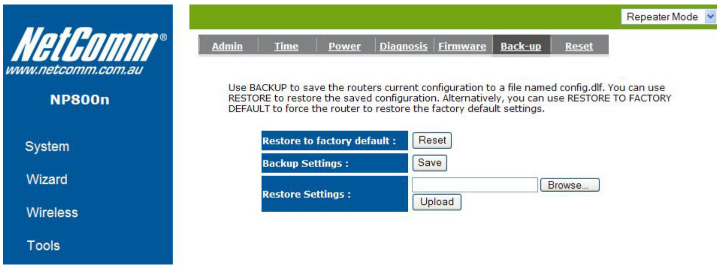


You can upgrade the firmware of the router in this page. Ensure, the firmware you want to use is on the local hard drive of your computer. Click on Browse to browse and locate the firmware to be used for your update.

This page allows you to upgrade the router's firmware. To upgrade the firmware of your Broadband router, you need to download the firmware file to your local hard disk, and enter that file name and path in the appropriate field on this page. You can also use the Browse button to find the firmware file on your PC.

Once you've selected the new firmware file, click <Apply> at the bottom of the screen to start the upgrade process

Back-up



Use BACKUP to save the routers current configuration to a file named config.dlf. You can use RESTORE to restore the saved configuration. Alternatively, you can use RESTORE TO FACTORY DEFAULT to force the router to restore the factory default settings.

Restore to factory default : Reset

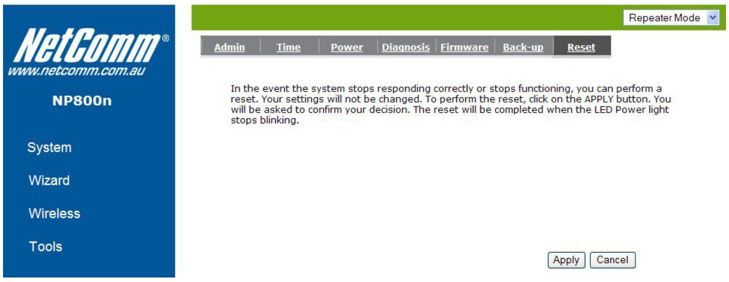
Backup Settings : Save

Restore Settings : Browse... Upload

The page allows you to save (Backup) the router's current configuration settings. When you save the configuration setting (Backup) you can re-load the saved configuration into the router through the Restore selection. If extreme problems occur you can use the Restore to Factory Defaults selection, this will set all configurations to its original default settings (e.g. when you first purchased the router).

Restore Settings: This can save the Broadband router current configuration to a file named "config.bin" on your PC. You can also use the <Upload> button to restore the saved configuration to the Broadband router. Alternatively, you can use the "Restore to Factory Defaults" to force the Broadband router to perform a power reset and restore the original factory settings.

Reset



In the event the system stops responding correctly or stops functioning, you can perform a reset. Your settings will not be changed. To perform the reset, click on the APPLY button. You will be asked to confirm your decision. The reset will be completed when the LED Power light stops blinking.

You can reset the broadband router when system stops responding correctly or stop functions.

Appendix

Important Additional Information

Legal & Regulatory Information

NetComm Limited reserves the right to change the specifications and operating details of this product without notice.

NetComm is a registered trademark of NetComm Limited.

All other trademarks are acknowledged the property of their respective owners.

Product Warranty

The warranty is granted on the following conditions:

1. This warranty extends to the original purchaser (you) and is not transferable;
2. This warranty shall not apply to software programs, batteries, power supplies, cables or other accessories supplied in or with the product;
3. The customer complies with all of the terms of any relevant agreement with NetComm and any other reasonable requirements of NetComm including producing such evidence of purchase as NetComm may require;
4. The cost of transporting product to and from NetComm’s nominated premises is your responsibility; and,
5. NetComm does not have any liability or responsibility under this warranty where any cost, loss, injury or damage of any kind, whether direct, indirect, consequential, incidental or otherwise arises out of events beyond NetComm’s reasonable control. This includes but is not limited to: acts of God, war, riot, embargoes, acts of civil or military authorities, fire, floods, electricity outages, lightning, power surges, or shortages of materials or labour.
6. The customer is responsible for the security of their computer and network at all times. Security features may be disabled within the factory default settings. NetComm recommends that you enable these features to enhance your security.

The warranty is automatically voided if:

1. You, or someone else, use the product, or attempts to use it, other than as specified by NetComm;
2. The fault or defect in your product is the result of a voltage surge subjected to the product either by the way of power supply or communication line, whether caused by thunderstorm activity or any other cause(s);
3. The fault is the result of accidental damage or damage in transit, including but not limited to liquid spillage;
4. Your product has been used for any purposes other than that for which it is sold, or in any way other than in strict accordance with the user manual supplied;
5. Your product has been repaired or modified or attempted to be repaired or modified, other than by a qualified person at a service centre authorised by NetComm; and,
6. The serial number has been defaced or altered in any way or if the serial number plate has been removed.

Limitations of Warranty

The Trade Practices Act 1974 and corresponding State and Territory Fair Trading Acts or legalisation of another Government (“the relevant acts”) in certain circumstances imply mandatory conditions and warranties which cannot be excluded. This warranty is in addition to and not in replacement for such conditions and warranties.

To the extent permitted by the Relevant Acts, in relation to your product and any other materials provided with the product (“the Goods”) the liability of NetComm under the Relevant Acts is limited at the option of NetComm to:

- Replacement of the Goods; or
- Repair of the Goods; or
- Payment of the cost of replacing the Goods; or
- Payment of the cost of having the Goods repaired.

All NetComm ACN 002 490 486 products have a standard 12 months warranty from date of purchase. However some products have an extended warranty option (refer to packaging). To be eligible for the extended warranty you must supply the requested warranty information to NetComm within 30 days of the original purchase by registering on-line via the NetComm web site at

www.netcomm.com.au

NETCOMM LIMITED Head Office
PO Box 1200, Lane Cove NSW 2066 Australia
P: 02 9424 2070 **F:** 02 9424 2010
E: int.sales@netcomm.com.au
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DYNALINK NZ 12C Tea Kea Place, Albany, Auckland,
New Zealand
P: 09 448 5548
F: 09 448 5549
E: sales@dynalink.co.nz
W: www.dynalink.co.nz

Product Warranty

NetComm products have a standard 12 months warranty from date of purchase. However some products have an extended warranty option, via registering your product online at the NetComm website **www.netcommlimited.com**.

Technical Support

If you have any technical difficulties with your product, please refer to the support section of our website.

www.netcomm.com.au/support

Note:NetComm Technical Support for this product only covers the basic installation and features outlined in the Quick Start Guide. For further information regarding the advanced features of this product, please refer to the configuring sections in the User Guide or contact a Network Specialist.